Do you struggle to get online, use digital technology or digital services?

This is called digital exclusion.

At **Audit Scotland** we carry out work to check whether public money is being used well and meets the needs of Scotland's people.

We looked at how well the public sector in Scotland is tackling digital exclusion and what more it can do.

We heard from people who have experience of being excluded. We found that not enough is being done to make sure people can get online.

All public bodies have a role to play – they need to support and involve people in making sure they can access the services they need.

15% of Scotland's adult population lack basic digital skills.

9% of Scottish households have no access to the internet.

51% of people in the UK who do not access the internet at home or elsewhere report a disability.

Tackling digital exclusion

Easy read summary
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You can read our report and easy read version at www.audit.scot or call 0131 625 1500 for paper format.