

Emergency departments

Summary of performance by hospital



 AUDIT SCOTLAND

August 2010

	Total number of unplanned attendances 2008/09	Total number of planned attendances 2008/09	Total number of emergency department beds	Total attendances per bed	Percentage of patients seen within 4 hours in March 2010 (Source: ISD Scotland)	Percentage of patients by referral source (including planned attendances) 2008/09								Percentage of patients arriving by ambulance 2008/09		Percentage of patients by discharge destination 2008/09					Percentage of hospital emergency admissions from the emergency department
						Self Referral (including 999)	GP	Out of Hours Services	NHS 24	MI Unit	Other	Not Known	Percentage of patients arriving by ambulance 2008/09	Percentage of patients leaving before treatment	Residence	Admission to hospital, A&E ward or assessment unit	Transfer to other NHS provider	Other	Not Known		
Crosshouse Hospital	64,542	3,712	27	2,528	96.6%	64.1%	14.5%	3.6%	4.9%	0.0%	7.0%	5.9%	25.7%	1.7%	61.6%	34.6%	1.0%	1.3%	1.5%	92.7%	
The Ayr Hospital	40,846	1,771	23	1,853	96.8%	70.3%	20.1%	INA	INA	0.0%	5.2%	4.4%	28.0%	0.0%	60.9%	34.9%	1.9%	1.6%	0.7%	98.1%	
Borders General Hospital	22,845	0	12	1,904	96.7%	61.4%	12.9%	2.7%	3.7%	0.9%	11.2%	7.2%	31.0%	1.5%	53.7%	34.9%	0.5%	2.1%	8.9%	49.6%	
Dumfries and Galloway Royal Infirmary	34,478	1,658	19	1,902	95.0%	63.8%	21.6%	1.0%	4.4%	0.2%	4.2%	0.1%	28.6%	1.1%	60.5%	32.8%	0.5%	1.6%	0.0%	94.6%	
Galloway Community Hospital	12,068	1,124	5	2,638	97.2%	69.8%	6.5%	3.3%	5.0%	0.1%	6.4%	0.4%	11.5%	1.7%	81.0%	9.4%	0.9%	0.1%	0.0%	69.9%	
Queen Margaret Hospital	38,527	731	21	1,869	96.6%	87.4%	4.7%	0.6%	3.9%	2.7%	0.7%	0.0%	22.9%	2.0%	78.2%	18.5%	0.9%	1.2%	1.2%	54.6%	
Victoria Hospital	42,392	821	15	2,881	97.6%	89.7%	2.9%	0.3%	4.1%	2.1%	0.9%	0.0%	19.3%	3.2%	80.4%	13.1%	1.1%	2.9%	2.5%	55.6%	
Stirling Royal Infirmary	50,540	969	16	3,219	95.3%	82.7%	2.9%	0.2%	6.6%	1.7%	5.9%	0.0%	35.5%	3.4%	60.3%	23.5%	1.0%	14.0%	1.3%	46.9%	
Aberdeen Royal Infirmary	63,266	612	25	2,555	96.0%	75.9%	5.8%	0.7%	4.4%	5.8%	7.4%	0.0%	29.8%	4.2%	68.6%	23.5%	3.6%	4.3%	0.0%	48.5%	
Dr Gray's, Elgin	22,439	723	11	2,106	95.2%	69.8%	14.2%	2.8%	3.3%	4.8%	5.1%	0.0%	27.5%	3.8%	64.0%	29.6%	2.5%	3.9%	0.0%	INA	
Royal Aberdeen Children's Hospital	16,784	178	11	1,542	99.4%	69.9%	12.6%	5.7%	7.5%	2.9%	1.4%	0.0%	9.8%	0.4%	70.0%	28.0%	0.4%	1.5%	0.0%	87.8%	
Glasgow Royal Infirmary	75,284	1,150	25	3,057	94.5%	79.6%	11.3%	0.8%	2.4%	0.0%	4.4%	0.0%	31.8%	5.0%	59.9%	29.9%	1.7%	2.5%	4.4%	87.5%	
Stobhill General Hospital	41,871	1,344	9	4,802	98.4%	66.7%	16.1%	1.5%	2.4%	0.0%	10.0%	0.1%	19.6%	2.5%	62.6%	26.2%	2.7%	1.1%	4.3%	94.1%	
Western Infirmary Glasgow	61,671	3,641	28	2,333	95.7%	64.8%	14.4%	2.3%	3.2%	0.0%	9.5%	0.2%	33.2%	4.4%	54.4%	30.1%	2.3%	2.9%	4.8%	78.6%	
Southern General Hospital	48,725	1,613	19	2,649	95.5%	81.8%	13.7%	0.0%	0.0%	0.0%	1.2%	0.0%	20.0%	3.6%	63.4%	26.6%	2.1%	3.7%	0.0%	73.9%	
Victoria Infirmary	67,611	4,423	27	2,668	96.5%	79.0%	9.7%	0.0%	0.0%	0.0%	5.1%	0.0%	21.8%	2.3%	65.2%	23.9%	2.3%	2.5%	0.0%	95.0%	
Royal Hospital for Sick Children, Glasgow	41,416	1,744	13	3,320	95.9%	70.3%	11.9%	5.6%	3.6%	0.0%	4.6%	0.0%	10.9%	0.3%	84.1%	11.7%	0.2%	0.0%	0.0%	75.6%	
Inverclyde Royal Hospital	31,991	420	12	2,701	95.1%	77.7%	7.3%	0.2%	2.4%	0.0%	11.0%	0.1%	23.3%	1.0%	68.7%	24.6%	0.2%	1.1%	4.1%	67.0%	
Royal Alexandra Hospital	69,077	832	23	3,040	93.2%	70.1%	12.8%	2.2%	3.2%	0.0%	10.6%	0.0%	27.4%	0.6%	60.3%	11.7%	0.2%	19.5%	7.1%	81.9%	
Raigmore Hospital	30,062	1,513	15	2,105	96.8%	57.0%	6.3%	0.0%	5.0%	0.0%	21.8%	9.9%	25.3%	2.0%	77.7%	20.6%	0.1%	1.7%	0.0%	38.4%	
Monklands Hospital	66,527	4,568	18	3,950	98.4%	71.5%	10.5%	2.2%	5.0%	0.0%	10.8%	0.0%	25.0%	2.6%	66.9%	29.0%	3.7%	0.1%	0.3%	97.4%	
Wishaw General Hospital	67,728	2,270	20	3,500	99.2%	82.9%	9.0%	0.6%	3.1%	0.0%	4.4%	0.0%	24.2%	1.4%	73.1%	22.6%	3.8%	0.5%	0.0%	89.2%	
Hairmyres Hospital	57,755	1,636	25	2,376	98.4%	83.8%	7.5%	1.2%	2.8%	0.0%	4.7%	0.0%	23.6%	1.9%	73.4%	23.7%	2.1%	0.2%	0.6%	93.2%	
Royal Infirmary of Edinburgh	105,742	2,833	37	2,934	92.0%	72.6%	8.1%	2.6%	5.8%	0.7%	7.6%	0.1%	36.5%	0.0%	INA	INA	INA	INA	INA	76.5%	
St John's Hospital, Livingston	47,840	59	17	2,818	95.1%	62.2%	8.3%	0.9%	8.5%	0.0%	19.8%	0.1%	23.4%	0.0%	INA	INA	INA	INA	INA	43.9%	
Royal Hospital for Sick Children, Edinburgh	36,154	807	9	4,107	98.1%	69.9%	11.6%	2.9%	5.5%	0.6%	4.5%	2.8%	7.9%	0.0%	INA	INA	INA	INA	INA	INA	
Balfour Hospital	2,783	0	8	348	100.0%	INA	INA	INA	INA	INA	INA	INA	INA	INA	INA	INA	INA	INA	INA	INA	
Gilbert Bain Hospital	8,969	1,033	6	1,667	99.7%	55.4%	11.9%	0.0%	6.0%	0.0%	20.0%	6.7%	5.7%	2.7%	76.3%	16.9%	0.2%	3.9%	2.7%	90.2%	
Ninewells Hospital	48,648	90	22	2,215	98.7%	82.2%	3.9%	0.4%	6.4%	1.9%	3.5%	1.5%	32.9%	1.8%	73.6%	23.6%	0.8%	0.6%	1.4%	23.5%	
Perth Royal Infirmary	24,840	78	9	2,769	99.4%	88.9%	3.0%	0.2%	4.2%	1.0%	2.4%	0.2%	22.2%	1.6%	71.3%	18.9%	2.6%	3.7%	3.5%	38.4%	
Western Isles Hospital	7,069	777	5	1,569	99.4%	70.9%	10.7%	0.0%	3.1%	0.0%	15.4%	0.0%	20.6%	0.6%	75.3%	23.3%	0.1%	0.7%	0.6%	76.2%	

Note: Where referrals from a specific source are zero, this may be due to local differences in data recording

	Total cost of ED 2008/09	Cost per attendance (including planned returns) 2008/09	Average total attendances per member of medical or nursing staff 2008/09	Spend on locum doctors and nurse / agency staff as percentage of medical & nursing spend 2008/09	Staff types as a percentage of total medical and nursing staff as at 30 Sept 2009		
					Medical staff	Emergency Nurse Practitioners	Nursing staff (excluding Emergency Nurse Practitioners)
Crosshouse Hospital	£ 7,606,770	£ 111.45	842	7.6%	25.1%	9.5%	65.3%
The Ayr Hospital	£ 5,568,643	£ 130.67	645	23.2%	22.1%	8.9%	69.0%
Borders General Hospital	£ 2,323,871	£ 101.72	1,037	1.4%	14.1%	18.0%	67.9%
Dumfries and Galloway Royal Infirmary	£ 4,148,126	£ 114.79	798	2.1%	28.4%	6.2%	65.4%
Galloway Community Hospital	£ 1,285,686	£ 97.46	712	26.5%	34.5%	11.1%	54.3%
Queen Margaret Hospital and Victoria Hospital	£ 7,660,436	£ 92.89	863	4.9%	32.5%	8.3%	59.2%
Stirling Royal Infirmary	£ 8,489,072	£ 164.81	595	7.6%	25.2%	22.1%	52.7%
Aberdeen Royal Infirmary and Royal Aberdeen Children's Hospital	£ 10,222,314	£ 126.45	602	3.8%	34.1%	4.9%	61.0%
Dr Gray's, Elgin	£ 3,048,385	£ 131.61	597	16.5%	33.3%	2.4%	64.3%
Glasgow Royal Infirmary	£ 6,744,467	£ 88.24	962	10.8%	24.7%	33.6%	41.7%
Stobhill General Hospital	£ 3,324,434	£ 76.93	937	8.3%	18.1%	28.1%	53.8%
Western Infirmary Glasgow	£ 6,633,514	£ 101.57	962	4.6%	23.5%	23.2%	53.3%
Southern General Hospital	£ 4,024,699	£ 79.95	955	8.0%	27.5%	23.3%	49.1%
Victoria Infirmary	£ 4,709,845	£ 65.38	1,054	4.8%	27.7%	28.5%	43.8%
Royal Hospital for Sick Children, Glasgow	£ 5,219,609	£ 120.94	535	5.6%	27.9%	7.3%	64.8%
Inverclyde Royal Hospital	£ 3,836,040	£ 118.36	976	1.0%	30.6%	21.7%	47.8%
Royal Alexandra Hospital	£ 5,790,707	£ 82.83	1,110	7.8%	39.3%	23.2%	37.5%
Raigmore Hospital	£ 4,217,914	£ 133.58	587	5.3%	26.1%	8.5%	65.4%
Monklands Hospital	£ 5,543,002	£ 77.97	INA	6.3%	31.9%	9.0%	59.0%
Wishaw General Hospital	£ 5,619,491	£ 80.28	INA	15.7%	25.1%	9.0%	65.9%
Hairmyres Hospital	£ 4,885,393	£ 82.26	INA	7.2%	31.7%	10.2%	58.1%
Royal Infirmary of Edinburgh	£ 11,356,100	£ 104.59	832	5.1%	30.6%	8.8%	60.6%
St John's Hospital, Livingston	£ 4,833,930	£ 100.92	1,101	7.6%	35.5%	8.1%	56.4%
Royal Hospital for Sick Children, Edinburgh	£ 4,387,937	£ 118.72	INA	INA	29.2%	14.1%	56.7%
Balfour Hospital	£ 728,196	£ 261.66	INA	INA	INA	INA	INA
Gilbert Bain Hospital	£ 2,027,442	£ 202.70	662	0.1%	0.0%	42.8%	57.2%
Ninewells Hospital and Perth Royal Infirmary	£ 7,198,673	£ 97.73	657	7.5%	37.8%	7.1%	55.1%
Western Isles Hospital	£ 932,290	£ 118.82	INA	INA	INA	INA	INA

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Summary of performance by hospital

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