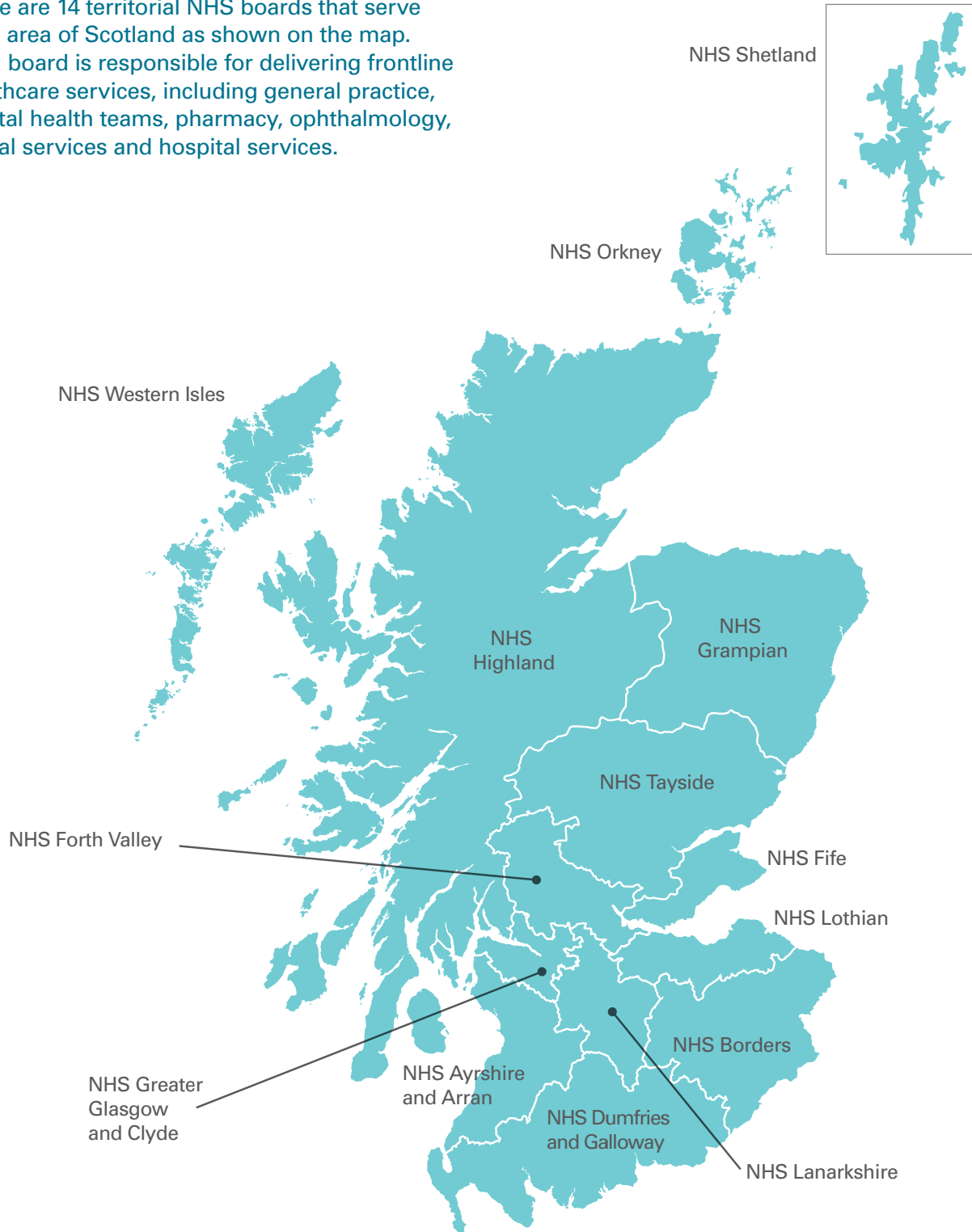


# NHS in Scotland 2013/14

## Territorial and special boards in Scotland



There are 14 territorial NHS boards that serve each area of Scotland as shown on the map. Each board is responsible for delivering frontline healthcare services, including general practice, mental health teams, pharmacy, ophthalmology, dental services and hospital services.



## Special boards in Scotland

There are nine special NHS boards that provide specialist and national services.

| Special board                   | Role  |
|---------------------------------|---|
| Mental Welfare Commission       | The Commission's duties are set out in current mental health and incapacity law. It carries out its statutory duties by focusing on five main areas of work: visiting individuals receiving care and treatment and looking at facilities; monitoring the Acts; investigating cases where someone with a mental illness or learning disability is not getting the right care and treatment; providing information and advice; influencing and challenging.   |
| National Waiting Times Centre   | Manages the Golden Jubilee National Hospital, the Beardmore Hotel and Conference Centre and the Beardmore Centre for Health Science. The Golden Jubilee provides regional and national heart and lung services, is a major centre for orthopaedics, and patients can be referred from territorial boards for treatment to help to reduce waiting times in key elective specialties.   |
| NHS 24                          | Responsible for the delivery of clinical assessment and triage, health advice and information by telephone and online services to the population of Scotland 24 hours a day, 365 days a year. NHS 24 is also Scotland's provider of a national telehealth service.  |
| NHS Education for Scotland      | Responsible for supporting NHS services in Scotland by developing and delivering education and training for those who work in and with NHSScotland.   |
| NHS Health Scotland             | Works with the public, private and third sector to reduce health inequalities and improve health. Its aim is to improve the health of the nation, through research, planning, programme implementation and evaluation.  |
| Healthcare Improvement Scotland | Responsible for improving the quality of healthcare that people receive by: <ul style="list-style-type: none"> <li>• supporting and empowering people to have an informed voice in managing their own care and shaping how services are designed and delivered</li> <li>• delivering scrutiny activity which is fair but challenging and leads to improvements for patients</li> <li>• providing quality improvement support to healthcare providers</li> <li>• providing clinical standards, guidelines and advice based upon the best available evidence.</li> </ul> <p>There are number of key parts of the organisation that provide these specific roles, including the Healthcare Environment Inspectorate, Scottish Health Council, Scottish Health Technologies Group, Scottish Intercollegiate Guidelines Network and Scottish Medicines Consortium.</p> |
| NHS National Services Scotland  | Provides advice and services to the rest of NHSScotland. The Health Support group works with NHS boards to help them deliver front-line services. Key parts of the organisation that deliver this role include: Health Facilities Scotland, Health Protection Scotland, Information Services Division, National Services Division and the Scottish National Blood Transfusion Service. The Business Support group helps NHS boards to operate more efficiently and effectively. Key parts of the organisation that deliver this role include: Central Legal Office, Counter Fraud Services, National Information Systems Group, National Procurement, Practitioner Services and the Scottish Health Service Centre.   |
| Scottish Ambulance Service      | A key role is to respond to 999 calls as quickly as possible with the most appropriate skills and equipment. It works closely with other emergency services, hospitals and relevant government departments to deal with large-scale major incidents and to save lives. The Patient Transport Service takes patients to and from their pre-arranged hospital appointments.   |
| The State Hospital              | The State Hospital is one of four high secure hospitals in the UK. It is a national service for Scotland and Northern Ireland and one part of the pathway of care that should be available for those with secure care needs. High secure forensic mental health services are provided for up to 140 patients.   |