# Deloitte.







### **Shetland Islands Integration Joint Board**

Planning report to the Audit Committee on the audit for the year ending 31 March 2019

### Contents

# 01 Planning report

Introduction	3
Responsibilities of the Audit Committee	6
Our audit explained	7
Continuous communication and reporting	8
An audit tailored to you	9
Materiality	10
Scope of work and approach	11
Significant risks	13
Wider scope requirements	17
Audit quality	23
Purpose of our report and responsibility statement	24

### **02** Appendices

Fraud responsibilities and representations	26
Independence and fees	28
Our approach to quality	29

### Introduction

### The key messages in this report:

Audit quality is our number one priority. We plan our audit to focus on audit quality and have set the following audit quality objectives for this audit:

- A robust challenge of the key judgements taken in the preparation of the financial statements.
- A strong understanding of your internal control environment.
- A well planned and delivered audit that raises findings early with those charged with governance.

We have pleasure in presenting our draft planning report to the Audit Committee of Shetland Islands Integration Joint Board ('IJB') for the year ending 31 March 2019 audit. We would like to draw your attention to the key messages of this draft audit plan:

#### **Audit Plan**

We have updated our understanding of the IJB, including discussion with management and review of relevant documentation from across the IJB.

Based on these procedures, we have developed this plan in collaboration with the IJB to ensure that we provide an effective audit service that meets your expectations and focuses on the most significant areas of importance and risk to the IJB.

#### **Key Risks**

We have taken an initial view as to the significant audit risks the IJB faces. These are presented as a summary dashboard on page 14.

- In accordance with auditing standards, we have identified a significant risk associated with income. This risk is pinpointed to the recognition of income from its funding partners, Shetland Islands Council (the Council) and NHS Shetland (the Health Board), which accounts for the vast majority of income received.
- In accordance with auditing standards, management override of controls has also been identified as a significant audit risk.

#### **Audit Dimensions**

The Code of Audit Practice sets out four audit dimensions which set a common framework for all public sector audits in Scotland. Our audit work will consider how the IJB is addressing these and report our conclusions in our interim report to the Audit Committee in June 2019 and our annual report to the Audit Committee in September 2019. In particular, our work will focus on the following areas:

**Financial sustainability** – as with other public sector bodies, the IJB continues to face financial challenges due to uncertainty around future funding and increase in demand for services. As at 30 September 2018, an overspend of £4.2m (9.3%) is forecast against the noted budget, a substantial deterioration on the prior year position (5.4%).

The IJB does not have a Medium-Term Financial Plan (MTFP), although we are aware that work on creating a standalone MTFP for the IJB is underway following recommendations made in the 2017/18 audit report. The IJB has no long-term financial plan and no work to remedy this is currently underway.

### Introduction (continued)

### The key messages in this report (continued):

### **Audit Dimensions (continued)**

- Financial sustainability (continued) we will monitor the IJB's actions in respect of overspends arising in the year and how balance will be achieved in the short term. We will also review the progress with the MTFP and what work the IJB has done or is planning to do to address the medium-long-term funding gap and ensure that services are commissioned within the funding available. There is currently a risk around how any service redesign will bring the financial benefits required to achieve a balanced financial position.
- Financial management we will review the budget and monitoring reports to the IJB during the year and liaise with internal audit in relation to their work on the financial control environment to assess whether financial management and budget setting is effective. We note that the IJB has failed to approve a budget for 2018/19 and is forecasting a £4.2m (9.3%) overspend. We will evaluate the steps the IJB is taking to address these issues going forward.
- Governance and transparency from our review of IJB papers, discussion with management and those charged with governance, and attendance at Audit Committees, we will assess the effectiveness of governance arrangements. As the IJB is still relatively new and faces significant challenges around financial sustainability, there is a risk that the governance arrangements between the Council and the IJB (and the partner Health Board) are not effective.

• Value for money – from our 2017/18 audit work, we concluded that the IJB performance management framework in place was integral to the delivery of quality and effective management, governance and accountability, with performance regularly considered by management and the IJB. We recommended that the IJB needs to demonstrate a clear link between spend and outcomes, linked with the IJB's objectives. We will review how the IJB is addressing areas where targets are not being met and how strategic change is impacting on how the IJB's performance is measured and reported. There is a risk that insufficient resources are targeted to areas of under-performance.

Our audit work on the four audit dimensions incorporates the specific risks highlighted by Audit Scotland, in particular: the impact of EU withdrawal, the changing landscape for public financial management, dependency on key suppliers and increased focus on openness and transparency.

### Introduction (continued)

### The key messages in this report (continued):

#### **Regulatory Change**

New accounting standards on revenue and financial instruments will apply for 2018/19, and for leases from 2020/21. While we do not expect these standards to have a significant impact on the IJB, we recommend that the IJB review the impact of IFRS 9 and 15 in the year, including calculating any adjustments that will be required as at 31 March 2018 for transition. We would suggest that the Audit Committee receive reporting from management on the implementation of the new standard, and we will report specifically on the findings from our audit work in this area.

We have reported on other regulatory changes in our sector updates in our separate report.

#### **Our Commitment to Quality**

We are committed to providing the highest quality audit, with input from our market leading specialists, sophisticated data analytics and our wealth of experience.

#### Adding value

Our aim is to add value to the IJB through our external audit work by being constructive and forward looking, by identifying areas of improvement and by recommending and encouraging good practice. In this way, we aim to help the IJB promote improved standards of governance, better management and decision making and more effective use of resources.

Pat Kenny Audit director

### Responsibilities of the Audit Committee

### Helping you fulfil your responsibilities

The primary purpose of the Auditor's interaction with the Audit Committee:

- Clearly communicate the planned scope of the financial statements audit.
- Provide timely observations arising from the audit that are significant and relevant to the Audit Committee's responsibility to oversee the financial reporting process.
- In addition, we seek to provide the Audit Committee with additional information to help fulfil your broader responsibilities.

We use this symbol throughout this document to highlight areas of our audit where the Audit Committee need to focus their attentions.

As a result of regulatory change in recent years, the role of the Audit Committee has significantly expanded. We set out here a summary of the core areas of Audit Committee responsibility to provide a reference in respect of these broader responsibilities and highlight throughout the document where there is key information which helps the Audit Committee in fulfilling its remit.

- At the start of each annual audit cycle, ensure that the scope of the external audit is appropriate.
- Implement a policy on use of the external auditor for nonaudit services and approve these services if they arise.
- Review the internal control and risk management systems.
- Explain what actions have been, or are being taken to remedy any significant failings or weaknesses.
- Oversee the work of the IJB's local counter fraud service.

Oversight of external audit

Integrity of reporting

Internal controls and risks

Oversight of internal audit

Whistle-blowing and fraud

- Ensure that appropriate arrangements are in place for the proportionate and independent investigation of any concerns that are raised by staff in connection with improprieties.

- Make an impact assessment of key judgements and the level of management challenge.
- Review the external audit findings, key judgements and level of misstatements.
- Assess the quality and capacity of the internal audit team.
- Assess the completeness of disclosures, including consistency with disclosures on the business model and strategy and, where requested by the IJB, provide advice in respect of the fair, balanced and understandable statement.
- Assess and advise the IJB on the appropriateness of the Annual Governance Statement.
- Consider annually whether the scope of the internal audit programme is adequate.
- Monitor and review the effectiveness of the internal audit activities.

### Our audit explained

### We tailor our audit to your Board and your strategy

# Identify changes in your IJB and environment

The IJB continues to face significant financial pressures due to an increase in costs and increased demand for services, combined with stagnating funding.

This is discussed on page 9.

### **Scoping**

Our scope is in line with the Code of Audit Practice issued by Audit Scotland.

More detail is given on pages 11-12.

### In our final report

In our final report to you we will conclude on the significant risks identified in this paper, report to you our other findings and detail those items we will be including in our audit report.

Identify Changes in your business and environment

Determine materiality

Scoping

Significant risk assessment Conclude on significant risk areas

Other findings

Our audit report

### **Determine materiality**

We have determined a materiality of £0.786m (2017/18: £0.728m). This is based on forecasted gross expenditure, consistent with the basis used in the prior year. We have determined a performance materiality of £0.628m (2017/18: £0.546m), which is 80% of materiality (2017/18: 75%), increased in the current year due to the low history of error and the risk profile of the IJB.

We will report to you any misstatements above £0.039m (2017/18: £0.036m). More detail is given on page 10.

### Significant risk assessment

We have identified significant audit risks in relation to the IJB. More detail is given on pages 13-16. These significant risks are consistent with those identified in our prior year audit.

# Quality and Independence

We confirm all Deloitte network firms are independent of the IJB. We take our independence and the quality of the audit work we perform very seriously. Audit quality is our number one priority.

# Continuous communication and reporting Planned timing of the audit

#### **Planning**

- Planning meetings to inform risk assessment and identify judgemental accounting issues.
- Update understanding of key business cycles and changes to financial reporting.
- Document design and implementation of key controls for significant risks.
- Review of key IJB documents including Committee minutes.
- Planning work for wider scope responsibilities.

#### **Interim**

- Update risk assessments for any developments since the planning phase before fieldwork begins.
- Initiate wider scope procedures.

### Year end fieldwork

- Review of draft accounts.
- Substantive testing of all material areas.
- Finalisation of work in support of wider scope responsibilities.
- Detailed review of annual accounts and report, including Annual Governance Statement.
- Review of final internal audit reports and opinion.
- Completion of testing on significant audit risks.

### Reporting

- Final Audit Committee meeting.
- Issue final Annual Report to the IJB and the Controller of Audit.
- Issue audit report and submission of audited financial statements to Audit Scotland.
- Completion of Minimum Data Set.
- Audit feedback meeting.

#### **Audit Team**

Pat Kenny, Audit Director

Karlyn Watt, Senior Manager

Conor Healy, Field Manager

#### 2018/19 Audit Plan

**November-February** 

Feb

Final report to the Audit Committee

**February-March** 

**June-July** 

**September** 

### Ongoing communication and feedback

### An audit tailored to you

### Focusing on your business and strategy

#### Impact on our audit

Future financial strategy and sustainability



The prior year audit report noted that the IJB's financial monitoring arrangements were sound. However, the IJB recorded an overspend of £2.4m (5.4%) against budget, with this overspend being funded on a 'one-off' basis by the Health Board. As at 30 September 2018, the IJB is forecasting an overspend against budget of £4.2m (9.3%). The 'Health and Social Care Integration' report released by Audit Scotland in November 2018 noted that the Shetland IJB required the highest level of savings in Scotland.

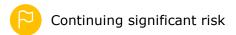
In order to close this short-term funding gap, difficult decisions will need to be taken and transformational change will need to be progressed. The IJB forecasted a required £2.3m of efficiency savings required in 2018/19, however it is currently forecasting that it will achieve none. Given this difficult short-term position, the IJB needs to progress with the preparation of a Medium-Term Financial Plan to quantify the medium-term funding gap and take the appropriate steps to address this.

We note that the Integration Scheme requires a recovery plan to balance any overspend to be agreed with the constituent authority. This requires that both the IJB and the constituent authority agree how an overspend will be managed in the circumstance that recovery plans are unsuccessful. We are aware of the scenario planning work ongoing between the IJB and the Health Board, but this is not sufficiently advanced to generate the required savings, as noted above. In January 2019, the Council and Health Board agreed to cover any overspend for 2018/19. We will monitor the IJB's compliance – and that of the Council and Health Board – with the Integration Scheme in addressing these issues going forward.

The IJB suffers from a lack of integrated budget setting, with funding being seen as 'Council' and 'Health Board' funding. This is despite the requirement for treating the IJB's finances as a shared resource being set out in legislation. The Audit Scotland report noted that IJBs struggle to exert their influence on the budget-setting process.

In February 2018, the IJB noted, rather than approved, the budget for 2018/19 due to the funding received from the Council and Health Board being insufficient to produce a balanced budget. We highlighted in our final 2017/18 audit report in September 2018 that the IJB cannot continue to have unapproved budgets and we will monitor progress on this for the 2019/20 budget.







Considered as part of wider scope audit requirements

### Materiality

### Our approach to materiality

#### Basis of our materiality benchmark

- The audit director has determined materiality as £0.786m (2017/18: £0.728m) and a performance materiality of £0.628m (2017/18: £0.546m), based on professional judgement and risk factors specific to Shetland Islands IJB, the requirement of auditing standards and the financial measures most relevant to users of the financial statements.
- We have used 1.6% of forecasted gross expenditure as the benchmark for determining materiality and applied 80% (2017/18: 75%) as performance materiality.
- This approach is consistent with our prior year materiality calculation. We have increased the percentage applied as performance materiality given the low history of error and the level of risk faced by the Board.

#### Reporting to those charged with governance

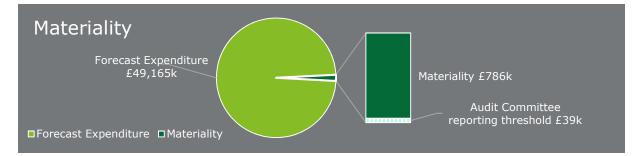
- We will report to you all misstatements found in excess of our clearly trivial threshold which is £0.039m (2017/18: £0.036m).
- We will report to you misstatements below this threshold if we consider them to be material by nature.

 Our approach to determining the materiality benchmark is consistent with Audit Scotland guidance which states that the threshold for clearly trivial above which we should accumulate misstatements for reporting and correction to audit committees must not exceed £250k.

#### Our annual audit report

#### We will:

- report the materiality benchmark applied in the audit of the IJB;
- provide comparative data and explain any changes in materiality, compared to prior year, if appropriate; and
- explain any normalised or adjusted benchmarks we use, if appropriate.



Although materiality is the judgement of the audit director, the Audit Committee must satisfy themselves that the level of materiality chosen is appropriate for the scope of the audit.

### Scope of work and approach

# Our key areas of responsibility under the Code of Audit Practice

Core audit work	Planned output	Timeline
Perform an ISA (UK) compliant audit of the annual accounts	<ul><li>Annual audit plan</li><li>Independent auditor's report</li></ul>	<ul><li>February 2019</li><li>September 2019</li></ul>
Audit and report on the audit dimensions	<ul><li>Annual audit plan</li><li>Interim report</li><li>Annual audit report</li></ul>	<ul><li>February 2019</li><li>June 2019</li><li>September 2019</li></ul>
Contribute to performance audits (including performance audit reports, overview reports and impact reports)	<ul><li>Minimum datasets</li><li>Data returns</li></ul>	<ul><li>September 2019</li><li>As required</li></ul>
Share audit intelligence with Audit Scotland including highlighting potential statutory reports	Current issues returns	<ul> <li>January, March, August and October 2019</li> </ul>
Carry out preliminary enquiries into referred correspondence	• None	• N/A
Provide information on cases of fraud	Fraud returns	<ul> <li>November 2018, February, May and August 2019</li> </ul>
Provide information on cases of money laundering	Audit Scotland to advise	As required
Contribute to technical guidance notes	<ul> <li>Consultation comments on draft technical guidance notes</li> </ul>	As required

# Scope of work and approach (continued)

### Our approach

#### Liaison with internal audit

The Auditing Standards Board's version of ISA (UK) 610 "Using the work of internal auditors" prohibits use of internal audit to provide "direct assistance" to the audit. Our approach to the use of the work of Internal Audit has been designed to be compatible with these requirements.

The IJB uses the corporate financial systems of the Council as well as the UK disclosure checklist to support the IJB in preparing high quality Council's internal audit function. We will review their reports and meet with them to discuss their work. We will discuss the work plan for internal audit, and where they have identified specific material deficiencies in the control environment we consider adjusting our testing so that the audit risk is covered by our work.

Using these discussions to inform our risk assessment, we can work together with internal audit to develop an approach that avoids inefficiencies and overlaps, therefore avoiding any unnecessary duplication of audit requirements on the IJB, Council and Health Board's staff.

#### Approach to controls testing

Our risk assessment procedures will include obtaining an understanding of controls considered to be 'relevant to the audit'. This involves evaluating the design of the controls and determining whether they have been implemented ("D&I").

The results of our work in obtaining an understanding of controls and any subsequent testing of the operational effectiveness of controls will be collated and the impact on the extent of substantive audit testing required will be considered.

Obtain an understanding of the IJB and its environment including the identification of relevant controls.

Identify risks and controls that address those risks.

Carry out D&I work on relevant controls.

If considered necessary, test the operating effectiveness of selected controls.

Design and perform a combination of substantive analytical procedures and tests of details that are most responsive to the assessed risks.

#### Promoting high quality reporting to stakeholders

We view the audit role as going beyond reactively checking compliance with requirements: we seek to provide advice on evolving good practice to promote high quality reporting.

We will utilise the Code of Practice on local authority accounts in the drafts of the annual report and financial statements, which we would recommend the IJB complete during drafting.

The Disclosure Checklist reflects the cutting clutter agenda and includes a "not material" column. We would encourage the IJB to exclude disclosure if the information is not material.

Audit Scotland has published good practice guides in relation to the Annual Accounts to support the IJB in preparing high quality drafts of the Annual Report and financial statements, which we would recommend the IJB consider during drafting.

### Significant risks

### Our risk assessment process

We consider a number of factors when deciding on the significant audit risks. These factors include:

- the significant risks and uncertainties previously reported in the annual report and financial statements;
- the IAS 1 critical accounting estimates previously reported in the annual report and financial statements;
- our assessment of materiality;
- the changes that have occurred in the business and the environment it operates in since the last annual report and financial statements; and
- the IJB's actual and planned performance on financial and other governance metrics compared to its peers.

## Principal risk and uncertainties

- · Staffing vacancies
- Expenditure on locum costs
- Achievement of efficiency savings
- · Service redesign
- Digital connectivity

# Changes in your business and environment

- Risk that the Health Board will be unable to provide one-off funding to cover overspends in 2018/19 and going forward
- There will be a change in the Chair of the IJB for 2019/20

The next page summarises the significant risks that we will focus on during our audit. All the risks mentioned in the prior year Audit Committee report are included as significant risks in this year's audit plan.



# Significant risks (continued)

### Dashboard

Risk	Material?	Fraud risk identified?	Planned approach to controls testing	Level of management judgement	Page no.
Completeness and accuracy of income	$\bigcirc$	$\bigcirc$	Design and implementation		15
Management override of controls	$\bigcirc$	$\bigcirc$	Design and implementation		16



Some degree of management judgement



Limited management judgement

### Significant risks (continued)

### Risk 1 – Completeness and accuracy of income

#### Risk identified

ISA 240 states that when identifying and assessing the risks of material misstatement due to fraud, the auditor shall, based on a presumption that there are risks of fraud in income recognition, evaluate which types of income, income transactions or assertions give rise to such risks.

The main components of income for the IJB are contributions from its funding partners, namely Shetland Islands Council and NHS Shetland. The significant risk is pinpointed to the recognition of this income, being completeness and accuracy of contributions received from the Health Board and the Council. Given the year end deficit projected by the IJB, there is a risk that overspends could be funded by funding partners in the year following their approval, and therefore contributions could differ from the approved budget.

#### Our response

We will perform the following:

- test the income to ensure that the correct contributions have been input and received in accordance with that agreed as part of budget process and that any increases or reductions have been appropriately applied;
- test the reconciliations performed by the IJB at 31 March 2019 to confirm all income is correctly recorded in the ledger;
- confirm that the reconciliations performed during 2018/19 have been reviewed on a regular basis; and
- assess management's controls around recognition of income.

### Significant risks (continued)

### Risk 2 – Management override of controls

We will use computer assisted audit techniques, including Spotlight, to support our work on the risk of management override

#### Risk identified

In accordance with ISA 240 (UK), management override is a significant risk. This risk area includes the potential for management to use their judgement to influence the financial statements as well as the potential to override the IJB's controls for specific transactions.

The key judgements in the financial statements are those which we have selected to be the significant audit risks around completeness and accuracy of income. This is inherently the area in which management has the potential to use their judgment to influence the financial statements.

### Planned audit challenge

In considering the risk of management override, we plan to perform the following audit procedures that directly address this risk:

#### Journal testing

- We will test the design and implementation of controls over journal entry processing.
- Using our Spotlight data analytics tool, we will risk assess journals and select items for detailed follow up testing.
   The journal entries will be selected using computer-assisted profiling based on areas which we consider to be of increased interest.
- We will test the appropriateness of journal entries recorded in the general ledger, and other adjustments made in the preparation of financial reporting.

#### **Accounting estimates**

- We will test the design and implementation of controls over key accounting estimates and judgements.
- We will review accounting estimates for biases that could result in material misstatements due to fraud. This will
  include both a retrospective review of 31 March 2018 estimates and a review of the corresponding estimates as
  at 31 March 2019.

#### Significant and unusual transactions

• We will obtain an understanding of the business rationale of significant transactions that we become aware of that are outside of the normal course of business for the entity, or that otherwise appear to be unusual, given our understanding of the entity and its environment.

### Wider scope requirements

### Audit dimensions

The Code of Audit Practice sets out four audit dimensions which set a common framework for all public sector audits in Scotland. We will consider how the IJB in addressing these areas, including any risks to their achievement, as part of our audit work as follows:

Audit dimension	Areas to be considered	Impact on the 2018/19 Audit
Financial sustainability looks forward to the medium and longer term to consider whether the body is planning effectively to continue to deliver its services or the way in which they should be delivered.	<ul> <li>The financial planning systems in place across the shorter and longer terms.</li> <li>The arrangements to address any identified funding gaps.</li> <li>The affordability and effectiveness of funding and investment decisions made.</li> <li>Workforce planning.</li> </ul>	The IJB is projecting an overspend of £4.2m (9.3%) for 2018/19, an increase from £2.4m (5.4%) in 2017/18. The Council and Health Board have agreed to cover this overspend on a one-off basis. We will monitor the IJB's recovery plan, scenario planning, MTFP and ongoing financial performance to consider if the IJB is planning appropriately to remain financially sustainable in the short, medium and longer term. <b>Audit Risk:</b> The IJB fails to take sufficient action to reach a financially sustainable position.  In view of the Scottish Government's Medium-Term Financial Strategy (MTFS) (discussed further on page 20) we will consider the extent to which the IJB has reviewed the potential implications of the MTFS for its own financial planning and whether it is taking these into account in its arrangement for financial management and financial sustainability. <b>Audit Risk:</b> The IJB's long-term financial planning is inconsistent with the Scottish Governments five-year plan.
Financial management is concerned with financial capacity, sound budgetary processes and whether the control environment and internal controls are operating effectively.	<ul> <li>Systems of internal control.</li> <li>Budgetary control system.</li> <li>Financial capacity and skills, including plans for replacing the recently departed Head of Finance.</li> <li>Arrangements for the prevention and detection of fraud.</li> </ul>	The IJB failed to approve a budget for 2018/19 due to being unable to agree a balanced budget with the Council and Health Board. We will consider budget setting for 2019/20 and whether arrangements remain appropriate. <b>Audit Risk:</b> The budget setting arrangements of the IJB are insufficient to commission services within the funding available and monitor performance.  In view of the Scottish Government's new budget process (discussed further on page 20) we will confirm that underling financial performance including any in-year changes to funding agreed with the Scottish Government, is transparently presented. <b>Audit Risk:</b> The underlying financial performance of the IJB is not transparently reported.  Our fraud responsibilities and representations are detailed on pages 26 and 27.

# Audit dimensions (continued)

Audit dimension	Areas to be considered	Impact on the 2018/19 Audit
Governance and transparency is concerned with the effectiveness of scrutiny and governance arrangements, leadership and decision making, and transparent reporting of financial and performance information.	<ul> <li>Governance arrangements.</li> <li>Scrutiny, challenge and transparency on decision making and financial and performance reports,</li> <li>Quality and timeliness of financial and performance reporting,</li> <li>Accountable officers' duty to secure Best Value,</li> </ul>	The management accounts reporting process takes approximately two months. Although this is in line with protocol, improvements in the speed of reporting – without compromising on quality – would be beneficial. We will review the process in 2018/19 to monitor any improvements made.  Audit Risk: Scrutiny is rendered less timely and appropriate given the time between the events occurring and being reported to the IJB.  In view of the increased focus on how public money is used and what is achieved (as discussed further on page 20), we will consider how the IJB has reviewed its approach to openness and transparency.  Audit Risk: The IJB's approach is not keeping pace with public expectation and good practice.
Value for money is concerned with using resources effectively and continually improving services.	<ul> <li>Value for money in the use of resources.</li> <li>Link between money spent and outputs and the outcomes delivered.</li> <li>Improvement of outcomes</li> <li>Focus on and pace of improvement.</li> </ul>	In order to demonstrate how the IJB is achieving its objectives and meeting planned outcomes, a clear link should be made between expenditure, outcomes achieved and objectives impacted. We will review the performance monitoring for evidence of this in 2018/19.  Audit Risk: The IJB does not allocate resources effectively.  In view of the Scottish Government's new budget process (discussed further on page 20) we will consider the extent to which the IJB's performance report provides an accessible account of the IJB's overall performance and impact of its public spending.  Audit Risk: The IJB does not clearly report on its contribution towards the national outcomes.

### Specific risks

As part of the 2018/19 planning guidance, Audit Scotland have identified the following areas as significant risks faced by the public sector. Any specific risks in relation to these areas for the IJB have been included in our audit risk under the audit dimensions, discussed on the previous pages. We will continue to monitor these areas as part of our audit work.

#### Risk

#### EU withdrawal

There are uncertainties surrounding the terms of the UK's withdrawal from the European Union in March 2019. Some arrangements have been provisionally agreed, such as a transition period to the end of 2020, although they are dependent on a final deal being reached between the UK Government and the remaining EU countries. The outcome of negotiations should become clearer in the weeks up to March 2019.

Whatever the outcome, EU withdrawal will inevitably have implications for devolved government in Scotland and for audited bodies. Audit Scotland has identified three areas where EU withdrawal may have the most significant impact as summarised below:

- **Workforce** Many public services are dependent on workers from EU countries, including health, social care and education. A decline in migration from the EU could potentially result in vacancies and skills gaps in some areas of the public sector. There is a risk that this could impact on some public bodies' ability to deliver 'business as usual' particularly given existing workforce and service pressures.
- **Funding** Funding from the EU makes an important contribution to the Scottish public sector. The main sources of funding provide support to farmers and rural businesses, projects to encourage economic growth and support for research and education. The UK Government has made guarantees to meet some funding commitments to the end of existing programmes, but there are uncertainties about what any replacement funding may look like.
- **Regulation** The EU Withdrawal Bill will transpose existing EU law into UK law immediately after the UK leaves the EU. Legislation in many devolved areas will transfer to the Scottish Parliament. The UK Government has identified 24 devolved policy areas where it seeks to retain temporary control until UK-wide common legislative frameworks are developed. This is currently an area of contention between the Scottish and UK Governments and is under consideration by the Supreme Court.

In addition, some public bodies may be affected directly by changes to trade and customs rules, which could impact on supply chains and the procurement of goods or services from EU countries. This could influence the availability and cost of supplies and services (e.g. specialist medical equipment or drugs) with potential implications for public bodies' finances and their ability to deliver specific services.

While there are considerable uncertainties about the detailed implications of EU withdrawal, at a minimum by the end of 2018/19, we would expect public bodies to have assessed the potential impact of EU withdrawal on their operations and identified any specific risks and how they will respond to them. We will assess how the IJB has prepared for EU withdrawal and how it continues to respond to any emerging risk after March 2019. Some suggested key questions for the Audit Committee are included in our separate Sector Update paper.

In addition, in accordance with the FRC guidance, the IJB should consider the disclosure within its annual report, distinguish the specific and direct challenges that it faces from the broader economic uncertainties. In some circumstances this may mean recognising or re-measuring certain items in the Balance Sheet. A comprehensive post balance sheet events review must be reflected in accounts and disclosures.

### Specific risks (continued)

#### Risk

# Changing landscape for public financial management

Scottish public finances are fundamentally changing, with significant tax-raising powers, new powers over borrowing and reserves, and responsibility for 11 social security benefits worth over £3 billion a year. This provides the Scottish Parliament with more policy choices but also means that the Scottish budget is subject to greater volatility, uncertainty and complexity.

Parliamentary scrutiny of the public finances is increasingly important in this changing landscape. A new Scottish budget process has been introduced, which is based on a year-round continuous cycle of budget setting, scrutiny and evaluation. This involves parliamentary committees looking back to explore what public spending has achieved, looking forward to longer-term objectives and challenges, and considering what this should mean for future budgets.

As part of the new budget process, the Scottish Government published an initial five-year Medium-Term Financial Strategy (MTFS) in May 2018. This five-year outlook for the Scottish budget provides useful context for audited bodies' financial planning. As part of our wider scope audit work on financial management and financial sustainability (discussed further on page 17), we will consider how the IJB has reviewed the potential implications of the MTFS for its own finances, including longer-term financial planning.

The new budget process places greater emphasis on assessing outcomes and the impact of spending. There is an expectation that the Scottish Government and public bodies will report on their contributions towards the national outcomes in their published plans and performance reports, including their annual reports. Increased complexity and volatility are also likely to mean that the Scottish Government will be increasingly active in managing its overall budget position in-year, engaging with public bodies closely on their anticipated funding requirements. As part of our wider scope audit work on financial sustainability (page 17) and value for money (page 18) we will consider the extent to which the IJB's performance report provides an accessible account of the body's overall performance and impact of its public spending. We will also confirm that underlying financial performance, including any in-year changes to funding agreed with the Scottish Government, is transparently presented.

# Specific risks (continued)

Risk	
Dependency on key suppliers	It has become clear that the collapse of Carillion has had a significant impact across the public sector. This has brought into focus the risk of key supplier failure and the risk of underperformance in suppliers that are experiencing difficult trading conditions. The risk exists on two levels:
	<ul> <li>Individual public sector bodies are dependent on key suppliers; and</li> <li>The Scottish public sector as a whole is subject to significant systematic risk.</li> </ul>
	We will determine as part of our detailed risk assessment the extent to which the IJB is dependent on key supplier relationships, through the Council and Health Board. Where dependency is significant, we will consider this as part of our audit work and report back to the Audit Committee.
	We will also be requested to complete a short questionnaire to establish the extent, value and nature of key supplier dependencies that can inform the national position.
Openness and transparency	There is an increasing focus on how public money is used and what is achieved. In that regard, openness and transparency supports understanding and scrutiny. We will consider this as part of our wider scope work on governance (discussed further on page 18).
	We would expect to see public bodies reviewing their approach to openness and transparency to ensure they are keeping pace with public expectations and good practice. Evidence of progress might include:
	<ul> <li>increased public availability of board papers;</li> <li>more insight into why some business is conducted in private; and</li> <li>Development of the form and content of annual reports.</li> </ul>

### Other responsibilities

#### **Performance Audits**

In accordance with Audit Scotland planning guidance, we will be requested to provide information to support performance audits that Audit Scotland intends to publish during 2018/19 and 2019/20. There are no specific reports planned, other than the overview report, which directly impact on the IJB. We will provide an update to the Audit Committee if there are any changes to this plan.

#### **Impact reports**

We will also be requested to provide information to support assessing the impact of previously published performance audit reports. There are no specific impact reports which directly relate to the IJB. We will provide an update to the Audit Committee if there are any changes to this plan.

#### **Anti-money laundering**

The Money Laundering, Terrorist Financing and Transfer of Funds (Information on the Payer) Regulations 2017 came into force on 26 June 2017 and replace the Money Laundering Regulations 2007. The regulations impose an obligation on the Auditor General to inform the National Crime Agency if she knows or suspects that any person has engaged in money laundering or terrorist financing. As part of our audit work, we will ensure we are informed of any instances of money laundering at the IJB so that we can advise the Auditor General.

### **Audit Quality**

### Our commitment to audit quality



Our objective is to deliver a distinctive, quality audit to you. Every member of the engagement team will contribute, to achieve the highest standard of professional excellence.

In particular, for your audit, we consider that the following steps will contribute to the overall quality:

- We will apply professional scepticism on material issues and significant judgements identified, by using our expertise in the health and local government sector and elsewhere to provide robust challenge to management.
- We have obtained a deep understanding of your business, its environment and of your key business processes, enabling us to develop a risk-focused approach tailored to the IJB.
- Our engagement team is selected to ensure that we have the right subject matter expertise and industry knowledge.

In order to deliver a quality audit to you, each member of the core audit team will receive tailored learning to develop their expertise in audit skills, delivered by Pat Kenny and other sector experts. This includes sector specific matters, and audit methodology updates.



#### **Engagement Quality Control Review**

We have developed a tailored Engagement Quality Control approach. Our dedicated Professional Standards Review (PSR) function will provide a 'hot' review before any audit or other opinion is signed. PSR is operationally independent of the audit team, and supports our high standards of professional scepticism and audit quality by providing a rigorous independent challenge.

### Purpose of our report and responsibility statement

# Our report is designed to help you meet your governance duties

#### What we report

Our report is designed to establish our respective responsibilities in relation to the financial statements audit, to agree our audit plan and to take the opportunity to ask you questions at the planning stage of our audit. Our report includes:

- Our audit plan, including key audit judgements and the planned scope.
- Key regulatory and corporate governance updates, relevant to you.

#### What we don't report

As you will be aware, our audit is not designed to identify all matters that may be relevant to the IJB.

Also, there will be further information you need to discharge your governance responsibilities, such as matters reported on by management or by other specialist advisers.

Finally, the views on internal controls and business risk assessment in our final report should not be taken as comprehensive or as an opinion on effectiveness since they will be based solely on the audit procedures performed in the audit of the financial statements and the other procedures performed in fulfilling our audit plan.

We welcome the opportunity to discuss our report with you and receive your feedback.

### Other relevant communications

We will update you if there are any significant changes to the audit plan.

This report has been prepared for the Audit Committee, as a body, and we therefore accept responsibility to you alone for its contents. We accept no duty, responsibility or liability to any other parties, since this report has not been prepared, and is not intended, for any other purpose. Except where required by law or regulation, it should not be made available to any other parties without our prior written consent.

P. Kenny

Pat Kenny, CPFA

for and on behalf of Deloitte LLP Glasgow 5 February 2019



### Fraud responsibilities and representations

### Responsibilities explained



#### Your responsibilities:

The primary responsibility for the prevention and detection of fraud rests with management and those charged with governance, including establishing and maintaining internal controls over the reliability of financial reporting, effectiveness and efficiency of operations and compliance with applicable laws and regulations.



#### Our responsibilities:

- We are required to obtain representations from your management regarding internal controls, assessment of risk and any known or suspected fraud or misstatement.
- As auditors, we obtain reasonable, but not absolute, assurance that the financial statements as a whole are free from material misstatement, whether caused by fraud or error.
- As set out in the significant risks section of this document, we have identified the risk of fraud in the recognition of income and management override of controls as a key audit risk for your organisation.

#### Fraud characteristics:



- Misstatements in the financial statements can arise from either fraud or error. The distinguishing factor between fraud and error is whether the underlying action that results in the misstatement of the financial statements is intentional or unintentional.
- Two types of intentional misstatements are relevant to us as auditors – misstatements resulting from fraudulent financial reporting and misstatements resulting from misappropriation of assets.

#### We will request the following to be stated in the representation letter signed on behalf of the IJB:

- We acknowledge our responsibilities for the design, implementation and maintenance of internal control to prevent and detect fraud and error.
- We have disclosed to you the results of our assessment of the risk that the financial statements may be materially misstated as a result of fraud.
- We are not aware of any fraud or suspected fraud that affects the entity and involves:
  - (i) management;
  - (ii) employees who have significant roles in internal control; or
  - (iii) others where the fraud could have a material effect on the financial statements.
- We have disclosed to you all information in relation to allegations of fraud, or suspected fraud, affecting the entity's financial statements communicated by employees, former employees, analysts, regulators or others.

### Fraud responsibilities and representations (continued)

### Inquiries

We will make the following inquiries regarding fraud:



#### Management

- Management's assessment of the risk that the financial statements may be materially misstated due to fraud, including the nature, extent and frequency of such assessments.
- Management's process for identifying and responding to the risks of fraud in the entity.
- Management's communication, if any, to those charged with governance regarding its processes for identifying and responding to the risks of fraud in the entity.
- Management's communication, if any, to employees regarding its views on business practices and ethical behaviour.
- Whether management has knowledge of any actual, suspected or alleged fraud affecting the entity.

### Internal audit and local counter fraud specialist



• Whether internal audit and the IJB's local counter fraud specialist has knowledge of any actual, suspected or alleged fraud affecting the entity, and to obtain their views about the risks of fraud.

#### Those charged with governance



- How those charged with governance exercise oversight of management's processes for identifying and responding to the risks of fraud in the entity and the internal control that management has established to mitigate these risks.
- Whether those charged with governance have knowledge of any actual, suspected or alleged fraud affecting the entity.
- The views of those charged with governance on the most significant fraud risk factors affecting the entity.

## Independence and fees

As part of our obligations under International Standards on Auditing (UK), we are required to report to you on the matters listed below:

Independence confirmation	We confirm the audit engagement team, and others in the firm as appropriate, Deloitte LLP and, where applicable, all Deloitte network firms are independent of the IJB and will reconfirm our independence and objectivity to the Audit Committee for the year ending 31 March 2019 in our final report to the Audit Committee.		
Fees	The audit fee for $2018/19$ , in line with the fee range provided by Audit Scotland, is £25,000 as analysed below:		
		£	
	Auditor remuneration Audit Scotland fixed charges:	17,200	
	Pooled costs	1,670	
	Performance Audit and Best Value	5,050	
	Audit support costs	1,080	
	Total proposed fee	25,000	
	There are no non-audit services fees proposed for the period.		
Non-audit services	In our opinion there are no inconsistencies between the FRC's Ethical Standard and the IJB's policy for the supply of non-audit services or any apparent breach of that policy. We continue to review our independence and ensure that appropriate safeguards are in place including, but not limited to, the rotation of senior partners and professional staff and the involvement of additional partners and professional staff to carry out reviews of the work performed and to otherwise advise as necessary.		
Relationships	We have no other relationships with the IJB, members, senior managers and affiliates, and have not supplied any services to other known connected parties.		

### Our approach to quality



### AQR team report and findings

We maintain a relentless focus on quality and our quality control procedures and continue to invest in and enhance our overall firm Audit Quality Monitoring and Measuring programme.

In June 2018 the Financial Reporting Council ("FRC") issued individual reports on each of the eight largest firms, including Deloitte, on Audit Quality Inspections which provides a summary of the findings of its Audit Quality Review ("AQR") team for the 2017/18 cycle of reviews.

We take the findings of the AQR seriously and we listen carefully to the views of the AQR and other external audit inspectors. We remediate every finding regardless of its significance and seek to take immediate and effective actions, not just on the individual audits selected but across our entire audit portfolio. We are committed to continuously improving all aspects of audit quality in order to provide consistently high quality audits that underpin the stability of our capital markets.

We have improved the speed by which we communicate potential audit findings, arising from the AQR inspections and our own internal reviews to a wider population, however, we need to do more to ensure these actions are embedded. In order to achieve this we have launched a more detailed risk identification process and our InFlight review programme. This programme is aimed at having a greater impact on the quality of the audit before the audit report is signed. Consistent achievement of quality improvements is our aim as we move towards the AQR's 90% benchmark.

All the AQR public reports are available on its website. <a href="https://www.frc.org.uk/auditors/audit-quality-review/audit-firm-specific-reports">https://www.frc.org.uk/auditors/audit-quality-review/audit-firm-specific-reports</a>

#### The AQR's 2017/18 Audit Quality Inspection Report on Deloitte LLP

"The overall results of our reviews of the firm's audits show that 76% were assessed as requiring no more than limited improvements, compared with 78% in 2016/17. Of the FTSE 350 audits we reviewed this year, we assessed 79% as achieving this standard compared with 82% in 2016/17. We are concerned at the lack of improvement in inspection results. The FRC's target is that at least 90% of these audits should meet this standard by 2018/19."

"Where we identified concerns in our inspections, they related principally to aspects of group audit work, audit work on estimates and financial models, and audit work on provisions and contingencies. During the year, the firm has continued to develop the use of "centres of excellence", increasing the involvement of the firm's specialists in key areas of the audit. We have no significant issues to report this year in most of the areas we reported on last year."

"The firm has revised its policies and procedures in response to the revised Ethical and Auditing Standards. We have identified some examples of good practice, as well as certain areas for improvement."

#### The firm has enhanced its policies and procedures in the following areas:

- Increased use of centres of excellence ("CoE") involving the firm's specialists, including new CoEs focusing on goodwill impairment (established in response to previous inspection findings) and corporate reporting, to address increasing complexity of financial reporting.
- Further methodology updates and additional guidance issued to the audit practice including the audit approach to pension balances, internal controls, data analytics, group audits and taxation.
- A new staff performance and development system was implemented with additional focus on regular timely feedback on performance, including audit quality.
- Further improvements to the depth and timeliness of root cause analysis on internal and external inspection findings.

#### Our key findings in the current year requiring action by the firm:

- Improve the group audit team's oversight and challenge of component auditors.
- Improve the extent of challenge of management's forecasts and the testing of the integrity of financial models supporting key valuations and estimates.
- Strengthen the firm's audit of provisions and contingencies.

#### Review of firm-wide procedures. The firm should:

• Enhance certain aspects of its independence systems and procedures.

# Deloitte.

Deloitte LLP does not accept any liability for use of or reliance on the contents of this document by any person save by the intended recipient(s) to the extent agreed in a Deloitte LLP engagement contract.

If this document contains details of an arrangement that could result in a tax or National Insurance saving, no such conditions of confidentiality apply to the details of that arrangement (for example, for the purpose of discussion with tax authorities).

Deloitte LLP is a limited liability partnership registered in England and Wales with registered number OC303675 and its registered office at 1 New Street Square, London, EC4A 3HQ, United Kingdom.

Deloitte LLP is the United Kingdom affiliate of Deloitte NWE LLP, a member firm of Deloitte Touche Tohmatsu Limited, a UK private company limited by guarantee ("DTTL"). DTTL and each of its member firms are legally separate and independent entities. DTTL and Deloitte NWE LLP do not provide services to clients. Please see www.deloitte.com/about to learn more about our global network of member firms.

© 2019 Deloitte LLP. All rights reserved.