

# **Highland Council**

External Audit Plan for the financial year ending 31 March 2020

**Audit and Scrutiny Committee** 

Final External Audit Plan - 31 March 2020

Joanne Brown Engagement Leader

John Boyd Senior Manager



# Our audit at a glance



Group planning materiality is set at £9.726 million (Council only: £9.4 million), being approximately 1.2% of gross expenditure based on 2018/19 actual. This is based on our assessment of what misstatement either individually or in aggregate could be significant as to be misleading to the users of financial statements. We will revisit our materiality throughout our audit including updating to reflect the unaudited financial statements.



Performance materiality is set at 65% of overall materiality. This is consistent with the prior year reflecting our audit knowledge and understanding and reflects the level of risk of material misstatement in the financial statements.



Significant audit risks are: management override of controls; risk of fraud in revenue recognition as set out in International Standards on Auditing (ISAs UK); the risk of fraud in expenditure recognition as set out in Financial Reporting Council's (FRC) Practice Note 10; the valuation of net defined benefit pension obligations and, the valuation of property plant and equipment.



In accordance with Audit Scotland's planning guidance, during 2019/20 we will have particular audit focus around the risk of fraud and corruption in Highland Council's procurement arrangements. As part of our 2019/20 external audit we will follow up on the findings and recommendations made within the Accounts Commissions' Best Value Assurance Report of the Council (January 2020).

An audit underpinned by quality and adding value to you





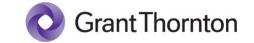
Highland Council faces significant financial challenges over the coming years. The Council forecast a cumulative budget gap of £67.455 million by 2022/2023. The successful implementation of *A sustainable Highland*, the Council's transformation programme, will be essential to support the financial sustainability of the Council while meeting the outcomes targeted within the Council Corporate Plan 2019-22.

Our audit is undertaken in accordance with the Audit Scotland Code of Audit Practice and reflects the wider scope nature of public audit. Through our audit planning we have identified wider scope including risks to the Council's financial management and financial sustainability arrangements, including the arrangements in place to address the Council's cumulative budget gap of £67.455 million. In addition, we have identified significant wider scope risks and arrangements for demonstrating best value including how the Council's performance framework supports improvement as well as the progress made by the Council in enhancing its governance arrangements.



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# Overarching principles of our audit

Our audit is risk based and undertaken in accordance with the International Standards on Auditing (ISAs) (UK) and the Audit Scotland Code of Audit Practice 2016 ('the Code'). Our overall objective is a effective, quality-focused external audit which adds value through wider insights and challenge. Our audit foundations are:

- professional scepticism
- a focus on audit risks and key areas of officers judgement
- Delivering a quality audit through our experienced public sector audit team, use of data analytics to focus our audit and understanding of the organisation
- clear and upfront communications, with regular communication during the year
- reporting with focused actions which will support you in improving your controls/operations

#### **External Audit plan**

The External Audit Plan summarises our responsibilities in accordance with ISAs and the Code:

- Respective responsibilities;
- Our audit process and timeline
- Materiality
- Our risk based audit approach to the audit of the financial statement
- Our wider scope responsibilities including those in relation to the four wider audit dimensions prescribed in the code: Financial management; financial sustainability; governance and transparency; and, value for money.

### Continuous improvement and adding value

Our aim is to add value to Highland Council through our external audit work. This will be delivered through delivering a high-quality audit. Specifically for Highland Council we will also undertake the following arrangements:

Continuous learning and development: We have discussed with Senior Officers opportunities to develop our audit approach to ensure we deliver and efficient and effective audit approach. We will also continue to follow up on the Best Value Assurance Report findings as part of our wider audit scope.

Robust and effective audit methodology: Our ISA compliant audit methodology is tailored to focus audit resource on significant risk areas and key estimates and judgements. Constructive challenge and feedback: We aim to provide constructive challenge by identifying areas of improvement and by recommending and encouraging good practice.

### **Audit appointment**

The Accounts Commission is an independent public body appointed by Scottish minister hold local government to account. The Controller of Audit is an independent post established by statute, with powers to report directly to the Commission on the audit of local government.

Audit Scotland is an independent statutory body that provides the Auditor General with the services required to carry out their statutory functions, including monitoring the performance of auditors through a quality control process.

The Accounts Commission has appointed Grant Thornton UK LLP as external auditor of Highland Council for the five year period 2016/17 to 2020/21.

#### Our team

Joanne Brown Partner

John Boyd Senior Manager

0141 223 0848

0141 223 0899 ioanne.e.brown@uk.gt.com E john.p.boyd@uk.gt.com

The audit will be supported by a team of qualified and part qualified accountants from our public sector audit team. Where required we will use other audit experts, including Public Sector technical accounting team to support our audit.



# Respective responsibilities

As set out in the Code of Audit Practice there are a number of key responsibilities you as an organisation are responsible for, and others, as appointed auditors we are responsible for. These are summarised below:

Area	Highland Council's Responsibilities
Corporate governance	Establishing arrangements for proper conduct of its affairs
	Legality of activities and transactions
	<ul> <li>Monitoring adequacy and effectiveness of arrangements (inc role of those charged with governance)</li> </ul>
Financial statements	Preparing financial statements which give a true and fair view of their financial position
	Maintaining accounting records and working papers
	Putting in place systems of Internal Control and maintaining proper accounting records
	<ul> <li>Preparing and publishing an annual governance statement, management commentary and remuneration report</li> </ul>
	• Effective systems of internal control as well as financial, operational and compliance controls – supporting achievement of objectives and secure value for money
Financial position	Proper arrangements to ensure financial position is soundly based and responsibility to ensure arrangements secure Best Value
Fraud and error	<ul> <li>Establishing appropriate arrangements for prevention and detection of fraud, error, irregularities, bribery and corruption and affairs are properly managed</li> </ul>

#### Our responsibilities



- Undertake statutory duties and comply with professional engagement and ethical standards
- Provide an ISA compliant opinion on financial statements and where appropriate regularity of transactions
- Review and report on, as appropriate, other information eg annual governance statements, management commentary, remuneration reports
- Notify the Controller of Audit when circumstances indicate a statutory report may be required
- Demonstrate compliance with wider public audit scope in accordance with Audit Scotland's Code of Audit Practice and applicable guidance
- Contributing to Audit Scotland Performance Reports
- Providing regular updates to Audit Scotland to share awareness of current issues across our audit clients
- Notify Audit Scotland of any cases of money laundering or fraud
- Contribute to National Fraud Initiative (NFI) report
- Contribute to Audit Scotland technical guidance

# How do we do this in practice



- By reviewing and providing judgements and conclusions on Highland Council's arrangements including those across the wider scope of audit dimensions.
- Suitability and effectiveness of corporate governance arrangements in year
- Financial position and arrangements for ensuring financial sustainability in the medium to longer term
- Review of other information in line with our knowledge and understanding of Highland Council
- · Ongoing dialogue and engagement with Audit Scotland during the year
- Providing quarterly fraud updates to Audit Scotland and information on any money laundering
- Providing relevant data to Audit Scotland relating to Highland Council to contribute to shared risk assessment and national performance reports.
- Consider and report on audited bodies participation in NFI
- Support Audit Scotland through engaging in technical guidance publications



# Audit process and timeline

Our planned audit timeline is detailed below. In accordance with the Code of Audit Practice and audit Scotland Planning Guidance, we are required to undertake and report on a range of areas. The diagram below summarises our planned audit timetable for 2019/20, and output both to Highland Council and Audit Scotland.

> Audit Scotland planning quidance (October 2019)

Audit Scotland's Council's use of arms length organisations.

Audit Scotland sector specific planning quidance (February 2020)

Audit Scotland's Children and young people's mental health

Performance Audit report: Waste Management

Key guidance / publications

**Planning** 

Interim (onsite planned March 2020)

Year end substantive testing (planned July - Sept 2020)

Conclude

**Key Audit activities** 

Oct 19 -Jan 20

Feb 20

Apr - May 20

Jun - Jul 20

Aug 20

Sept 20 - Nov 20

**Audit outputs to Highland Council** 

Audit Plan to Audit and Scrutiny Committee members & Audit

Mar 20

Scotland

**Annual External** Audit Report to the Audit and Scrutiny Committee

**Annual Audit Opinion** to the Audit, and Scrutiny Committee (Sept 2020)

Our wider reporting responsibilities

fraud return to Audit Scotland highlighting any identified frauds (30 Nov)

Quarterly

- Confirmation of agreed audit fee to Audit
- Final Audit Plan submitted to Audit
- Quarterly fraud return to Audit Scotland highlighting any identified frauds (28 Feb)
- Submission of NFI questionnaire to Audit Scotland (28 Feb)
- Annual quality report to the Auditor General and Accounts Commission

- Submission of information into Local Government in Scotland: Financial Overview -Part 1 (May 2020)
- Quarterly fraud return to Audit Scotland highlighting any identified frauds (31 May)
- Submit our Assessment of the impact of Audit Scotland's Children and young people's mental health report (Aug 20)
- Submit our Assessment of the impact of Audit Scotland's Council's use of arms length organisations report (Aug 20)
- Quarterly fraud returns to Audit Scotland highlighting any identified frauds (30 Aug)
- Submission of Annual External Audit Report and audited accounts to Audit Scotland (deadline 30 Sept 2020)
- Submission of information into Local Government in Scotland: Financial Overview -Part 2 (August 2020)
- Provide local audit support on Audit Scotland's Waste Management report.
- Submission of Housing Benefit Assurance (November 2020)

Throughout the audit process there will be continuous communication and engagement. We will also continue to engage with Audit Scotland to ensure they are aware of any current or emerging issues at the Council



# Shared risk assessment and joint scrutiny

#### Shared Risk Assessment and Joint Scrutiny Planning

The Accounts Commission, supported by Audit Scotland, chairs the Strategic Scrutiny Group (SSG). The SSG is made up of scrutiny bodies from across the public sector to make their work on local government more co-ordinated, better targeted and more proportionate to identified risks. The scrutiny bodies involved include the Care Inspectorate, Education Scotland and the Scotlish Housing Regulator. More information is available from the Scrutiny improvement page on the Audit Scotland website.

The Shared Risk Assessment (SRA) process was established by the SSG as the vehicle for scrutiny bodies to share intelligence and agree scrutiny risks at each council. Following a review of the SRA, there will be a greater focus in 2019/20 on coordinating and reporting on scrutiny at a national level, with the development and reporting against a National Scrutiny Plan (NSP).

At a local level, as the local authority external auditor, we are LAN Leads for Highland Council, co-ordinating scrutiny at a local level. In February 2020 we held a Local Area Network (LAN) meeting for Highland Council. The LAN involves discussions of risks and scrutiny arrangements from scrutiny providers including the Care Inspectorate, Housing Regulator and Education Scotland, and the results of discussions between the LAN and its council feed into the NSP. The discussions also inform and are informed by our local audit external audit plan.



# Financial statements audit



We undertake your audit in accordance with International Standards on Auditing (UK) (ISAs) and the Audit Scotland Code of Audit Practice (May 2016). On an annual basis we are required to give an opinion as to whether the Financial Statements:

- give a true and fair view in accordance with applicable law and the 2019/20 Code of Audit Practice on Local Authority Accounting in the UK
- have been properly prepared in accordance with International Financial reporting standards as adopted by the European Union, as interpreted and adapted by the 2019/20 Code
- have been prepared in accordance with the requirements of the Local Government (Scotland) Act 1973, The Local Authority Accounts (Scotland) Regulations 2014, and the Local Government in Scotland Act 2003
- The information contained within Management Commentary and Annual Governance Statement is consistent with the financial statements and prepared in accordance with applicable guidance.
- The audited part of the Remuneration Report has been properly prepared in accordance with The Local Authority Accounts (Scotland) regulations 2014.

# **Group accounts**

In accordance with ISA (UK) 600, as group auditor we are required to obtain sufficient appropriate audit evidence regarding the financial information of the components and the consolidation process to express an opinion on whether the group financial statements are prepared, in all material respects, in accordance with the applicable financial reporting framework.

The Highland Council Group consists of the following bodies:

- · The Highland Council
- · Highland and Western Isles Valuation Joint Board
- Inverness Common Good Fund

- Highlife Highland
- HITRANS
- Nairn Common Good Fund



Through our audit planning procedures we only consider the Highland Council as the only component to be individually significant to the Group. We apply our Council only materiality to the audit of the Highland Council financial information. With the exception of Highlife Highland, we are the external auditor for the rest of the Highland Council Group. The Highland Council Charitable Trusts and Highland Charities Trust are excluded from the Group financial statements on the basis they are not considered material to the group.

We will review the Council's group consolidation and perform analytical procedures at the Group level to gain assurance over the Group Accounts. We will review the draft financial statements for the Council and Group and re-evaluate our planned approach to ensure this remains suitable.



# **Materiality**

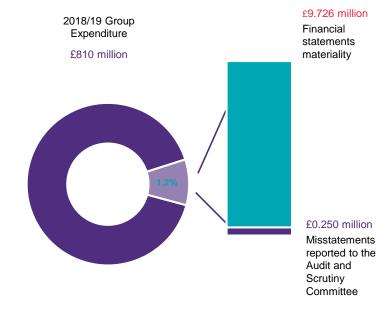
In accordance with International Standard on Auditing 320: *Materiality in Planning and Performing an Audit* (ISA 320 (UK)), we apply the concept of materiality when undertaking our planning and execution of our audit work.

#### **Basis for materiality**

We determine financial statement materiality based on a proportion of the total operating expenditure. This benchmark is consistent with our approach for public sector entities and our prior year materiality determination. We have determined Group materiality to be £9.726 million (Council only: £9.4 million), which equates to approximately 1.2% of your prior year total operating expenditure. Our planning materiality reflects the amount by which a misstatement within the financial statements may influence the economic decisions of the user of the accounts. We have been cognisant of the Council's reserves position when determining materiality, including the level of unearmarked general reserves.

#### **Performance materiality**

Performance materiality represents the amount set for the financial statements as a whole to reduce the probability that the aggregate of uncorrected and undetected misstatements exceed materiality. Based on our audit experience we have retained this for 2019/20 at 65% (2018/19: 65%), for Group being £6.3 million (Council: £6.11 million). Performance materiality determines those accounts which testing will be undertaken on and the level of sample testing performed where applicable.



Our materiality reflects our professional judgement of the magnitude of an omission or misstatement that, individually or in the aggregate, could reasonably be expected to influence the economic decisions of the users of the financial statements. We will apply a lower materiality threshold on review of the Remuneration and Staff report to ensure that remuneration has been disclosure within appropriate bandings (being £5,000). We will update our materiality based on the unaudited 2019/20 financial statements including determination of Group and Authority only materiality. During the course of our audit engagement, we will continue to assess the appropriateness of our materiality.

#### Reporting to those charged with governance

Whilst our audit procedures are designed to identify misstatements which are material to our opinion on the financial statements as a whole, we nevertheless report to the Audit and Scrutiny Committee any unadjusted misstatements of lesser amounts to the extent that these are identified by our audit work. Under ISA 260 (UK) 'Communication with those charged with governance', we are required by auditing standards to report uncorrected omissions or misstatements other than those which are 'clearly trivial' to those charged with governance. We have determined this threshold to be £250,000, being the maximum reporting threshold prescribed by Audit Scotland.



# A risk based audit methodology

A core part of audit planning is understanding Highland Council and the wider local government sector. This is our fourth year as the external auditors of the Council appointed under the Audit Scotland framework. Through our audit planning procedures we consider a range of factors to assess the risk of material misstatement to the financial statements. Significant risks are defined by ISAs (UK) as risks that, in the judgement of the auditor, require special audit consideration. In identifying risks, audit teams consider the nature of the risk, the potential magnitude of misstatement, and its likelihood. Significant risks are those risks that have a higher risk of material misstatement. Our risk assessment includes the following;

Consideration of critical accounting estimates including defined benefit pension scheme liabilities and the valuation of property, plant and equipment.

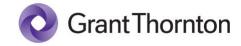
Assessment of inherent risk factors including changes in the organisation's activities and environment

Understanding of entity level controls and the control environment, including IT controls Financial and operational performance during the year, including pressures in delivering outcomes while operating within budget with limited unearmarked general reserves and pressures on delivering targeted savings.

# **Identified Significant risks**

- Risk of fraud in revenue recognition
- Risk of fraud in expenditure recognition
- Management override of controls
- Valuation of property, plant and equipment
- Valuation of defined benefit pension scheme

We continue to assess the risk of material misstatement and our response to these risks throughout our audit. Within our Annual Audit Report we will report to you the conclusions from our audit procedures over these risks, including any further risks identified or changes to our planned audit response.



#### Risk area

Risk of fraud in revenue recognition

#### Areas of focus

Service Income (at the year end) (Occurrence) Receivables (Existence, Valuation)

### **Description of risk**

As set out in ISA 240 there is a presumed risk that revenue may by misstated due to improper recognition of revenue. For annual grant funding we consider this to be well forecast and agreed directly to grant allocation letters. Likewise, for council tax and non-domestic rate income streams, we consider these revenue streams to be well forecast and not inherently at risk of manipulation. For these revenue streams, we therefore rebut the presumed risk of fraud in revenue recognition. We consider the risk to be prevalent in other service income (2018/19 totalled £174 million) with a focus around the year end transactions and balances where financial performance is subject to greater external scrutiny. Therefore, we focus our testing on cut-off of service income.

#### **Audit Response**

- Walkthroughs of the controls over service income to understand control environment (although we will not rely on controls).
- Perform substantive testing (at an elevated risk level) over income recognised in the final two months of the year where there is an increased risk of fraudulent recognition
- Evaluation of the existence of debtor balances held at 31 March 2020 through agreeing balances held to invoices and/or other supporting records.
- Perform income cut-off procedures and substantive testing over pre and post year end balances, over service income.
- A focus on recoverability of balances through agreeing a sample of debtor balances (at an elevated risk level) and agreeing to post year end cash receipt.



#### Risk area

Risk of fraud in Expenditure recognition

#### Areas of focus

Non-pay service expenditure (at the year end) (Completeness) Payables (Completeness, Valuation)

# **Description of risk**

Operating expenditure recognition as set out in Practice Note 10.

Operating expenditure is understated or not treated in the correct period (risk of fraud in expenditure). As set out in Practice note 10 (revised) which applies to public sector entities. As payroll expenditure is well forecast and agreeable to underlying payroll systems there is less opportunity for the risk of misstatement in this expenditure stream. Similarly, finance costs (2018/19: 57.1 million) which primarily relate to interest payment and finance charges are well forecast and relatively consistent year on year and therefore there is less opportunity for material misstatement. We therefore focus on other material non-pay service expenditure (2019/20: £358 million). As financial performance targets are measured externally on year end outturn, we consider the risk to be particularly prevalent around the year end and therefore focus our testing on cut-off of non-pay expenditure

#### **Audit Response**

- Walkthroughs of the controls in place over non-pay service expenditure to inform our understanding of the control environment over significant risk area (no reliance planned over operating effectiveness of controls)
- Perform substantive testing (at an elevated risk level) expenditure recognised post year end to identify if there is any potential understatement
- Testing post year end bank statements and review of minutes to identify any potential unrecorded liabilities.
- Reviewing accruals and deferred income around the year end to consider if there is any indication of understatement of balances held through consideration of accounting estimate



#### Risk area

Management override of controls

#### Areas of focus

Journals
Accounting Estimates

### **Description of risk**

As set out in ISA 240 there is a presumed risk that management (Senior Officers) override of controls is present in all entities. This risk area includes the potential for Senior Officers to use their judgement to influence the financial statements as well as the potential to override the Council's controls for specific transactions.

We consider those key judgements that are most susceptible to significant audit risk of management override are those over expenditure recognition. These are areas where Senior Officers have the potential to influence the financial statement through estimate and judgement.

#### Audit Response

#### **Accounting estimates:**

In assessing the risk of management override, consider those key accounting estimates and judgements that could impact on the organisations financial results and where there is an inherently increased risk of fraudulent misstatement or where Senior Officer bias could result in a material misstatement. In particular we will focus on estimates around material provisions, accruals and defined benefit obligations. In response to the significant audit risk we will:

- · consider the design of controls in place over key accounting estimates and judgements
- Review accounting estimates for bias / indication of fraud that could result in material misstatement. This will include review of estimates as at 31 March 2020 and retrospective review of those estimates as at 31 March 2019.

# Journals testing:

We will use our data analytics tool Inflo to support our evaluation of journal transactions during the year. In response to the significant risk we will:

- Assess the design of controls in place over journal entries, including how these are prepared, authorised and processed onto the financial ledger;
- Will risk assess the journals population to identify large or unusual journal entries, such as those that are not incurred in the normal course of business, or
  those entries that may be indicative of fraud or error that could result in material misstatement. We will test these journals to ensure they are appropriate
  and that suitably recorded in the financial ledger;
- We will perform targeted testing of transactions around the financial year end reviewing those journals are large or otherwise appear unusual to understand the rationale for the transaction and that the accounting treatment does not represent an attempt to misstate the Council's financial position.



#### Risk area

### Valuation of property plant and equipment

#### Areas of focus

PPE - Valuation (Land, buildings and dwellings) (valuation)

### **Description of risk**

The Council values its land, buildings and dwellings on a rolling five-yearly basis by the Council's internal valuer. This valuation represents a significant estimate by management (Senior Officers) in the financial statements due to the size of the numbers involved (Land, buildings and dwellings held at 31 March 2019 were £2.2 billion) and the sensitivity of this estimate to changes in key assumptions. Additionally, management will need to ensure the carrying value in the financial statements is not materially different from the current value or the fair value (for surplus assets) at the financial statements date, where a rolling programme is used

We therefore identified valuation of land and buildings, particularly revaluations and impairments, as a significant risk, which was one of the most significant assessed risks of material misstatement.

#### Audit Response

#### We will:

- Evaluate Senior Officers' processes and assumptions for the calculation of the estimate, the instructions issued to valuation experts and the scope of their work;
- Evaluate the competence, capabilities and objectivity of the valuation expert;
- Discuss with the valuer to confirm the basis on which the valuation was carried out;
- Challenge the information and assumptions used by the valuer to assess completeness and consistency with our understanding and engage our own valuer to assess the instructions to the Authority's valuer, the Authority's valuer's report and the assumptions that underpin the valuation;
- Test revaluations made during the year to see if they had been input correctly into the asset register;
- Obtaining an understanding of the underlying data provided to the valuer to undertake the valuation and testing the data to ensure complete and accurate: and
- Evaluating the assumptions made by Senior Officers for those assets not revalued during the year and how Senior Officers has satisfied themselves that these are not materially different to current value at year end.



#### Risk area

pension scheme

# Defined benefit

#### Areas of focus

**Defined benefit pension** scheme (valuation)

### **Description of risk**

The Council participates in the Highland Council Pension Fund, a local government pension scheme. The scheme is a defined benefit pension scheme and in accordance with IAS 19: Pensions, the Authority is required to recognise its share of the scheme assets and liabilities on the statement of financial position. As at 31 March 2019 the Council had pension fund liabilities of £339 million (Group: £350 million).

Hymans Robertson UK LLP provide an annual IAS 19 actuarial valuation of the Authority's net liabilities in the pension scheme. There are a number of assumptions contained within the valuation, including: discount rate; future return on scheme assets; mortality rates; and, future salary projections. Given the material value of the scheme liabilities and the level of estimation in the valuation, there is an inherent risk that the defined benefit pension scheme could be materially misstated within the financial statements.

#### **Audit Response**

- Walkthroughs of the controls over the valuation of pension scheme liabilities, including information and instructions provided to the pension fund and actuary
- Understanding the arrangements in place at the Council for reviewing the assumptions adopted by the actuary and suitability of these for the Council
- We will consider the suitability and reasonableness of the underlying assumptions adopted by the actuary in arriving at the defined benefit pension scheme liability. including ensuring underlying data used is appropriate in informing the valuation
- Reviewing the underlying data supporting the valuation to ensure these are consistent with the Council's underlying records



# Other audit areas

#### Going concern considerations

As auditors, we are required to "obtain sufficient appropriate audit evidence about the appropriateness of officer's use of the going concern assumption in the preparation and presentation of the financial statements and to conclude whether there is a material uncertainty about the entity's ability to continue as a going concern" (ISA (UK) 570).

We will review officer's assessment of the going concern assumption and evaluate the disclosures in the financial statements, alongside our assessment based on substantive testing and audit procedures.

### Working with internal audit

The Auditing Standards Board's version of ISA (UK) 610 "Using the work of internal auditors" prohibits use of internal audit to provide "direct assistance" to the audit. Our approach to the use of the work of Internal Audit has been designed to be compatible with these requirements.

During 2019/20, we will engage with Internal Audit to confirm any awareness of fraud or suspected fraud, we do not place any direct reliance on the work of Internal Audit. Where Internal Audit have identified specific material deficiencies in the Council's control environment that may result in a possible material misstatement to the financial statements we will consider adjusting our testing so that the audit risk is covered by our work.

#### Internal control environment

Throughout our audit planning and fieldwork we will continue to develop our understanding of the overall control environment (design) as related to the financial statements. In particular we will:

- Consider procedures and controls around related parties, journal entries and other key entity level controls.
- · Perform procedures around IT general controls
- Liaison with Highland Pension Fund over relevant controls around pension data and transfer of information to actuary to support the annual actuarial valuation
- Perform walkthrough procedures on key controls around identified risk areas including revenue, grant funding, payroll, non-payroll expenditure, the valuation of property, plant and equipment and defined benefit pension schemes.

### **Highland Charities Trust and Highland Council's Charitable Trusts**

Our audit appointment includes the audit of any trust funds falling within section 106 of the Local Government (Scotland) Act 1973 that are registered as charities with the Office of the Scottish Charities Regulator (OSCR). Auditors, appointed under the Accounts Commission are eligible under the charities regulations to audit a charity's statement of accounts. As part of our audit work in the current year we will provide an opinion over the Council's registered charities Highland Charities Trust and the Highland Council's Charitable Trusts. As part of our audit planning we have not identified an further audit risks in relation to these audits.

We will provide an independent audit opinion on the financial statements of the Highland Charities Trust and Highland Council's Charitable Trusts for the year ended 31 March 2020.



#### CIPFA/LAASAC Code for 2019/20 – Key changes

The CIPFA/LASAAC Code for 2019/20 contains a number of small changes from the previous Code. In particular the Code includes:

- Revisions made to reflect the revised International Accounting Standards Board (IASB) Conceptual Framework for Financial Reporting, including: improvement to the objectives of the financial statements; updates to qualitative characteristics of useful financial information; new definitions of assets, liabilities, income and expenses; and, more guidance on measurement bases.
- Updated guidance has been issued around the treatment of the Apprenticeship Levy and removal of references to the carbon reduction commitment scheme and the landfill allowances schemes for England and Scotland.



- Updated guidance on IFRS 9 Financial Instruments: Prepayment Features with Negative Compensation & Lender Option Borrower Option (LOBOs).
- Clarifications for the disclosure requirements with respect to interests in entities within the scope of IFRS 5 Non-current Assets Held for Sale and Discontinued Operations.
- · Required disclosures on the impact of accounting standards issued, not yet effective including IFRS 16: Leases.

We do not currently consider that the above would result in a material impact to the Council. We will assess Officer's assessment of this guidance and its implementation as part of the 2019/20 audit.



#### **Statutory Trading Operations (STO's)**

Statutory trading operations (STO's) Highland Council has one significant trading operation (STO); Fishery, Piers and Harbours. In accordance with the Local Government (Scotland) Act (2003), the STO is required to break even over a rolling three year period.

We will review officers evaluation of the STO to ensure that it continues to meet the requirements to be classified as an STO. We will assess the STO's financial performance to determine it continues to meets its statutory financial targets.

### Whole of government accounts (WGA) and grant claims

The Code of Audit Practice requires appointed external auditors to review and report on WGA returns prepared by audited bodies. External auditors of local authorities, NDPBs and the Scottish Government are required to provide an assurance statement on 2019/20 WGA returns for bodies over a prescribed threshold determined by NAO. While we are not informed of the threshold until July 2020, we anticipate that we will be required to provide an assurance statement for the Council for 2019/20. Local government auditors are required to review and report on approved grant claims prepared by local authorities. This includes certification of Housing Benefit claim.



We will work with officers to ensure the timely completion and audit inspection of the WGA return and HBCOUNT returns.



#### **International Financial Reporting Standard 16: Leases (IFRS 16)**

The public sector will implement this standard from 1 April 2020. It will replace IAS 17 Leases, and the three interpretations that supported its application (IFRIC 4, Determining whether an Arrangement contains a Lease, SIC-15, Operating Leases – Incentives, and SIC-27 Evaluating the Substance of Transactions Involving the Legal Form of a Lease). Under the new standard the current distinction between operating and finance leases is removed for lessees and, subject to certain exceptions, lessees will recognise all leases on their balance sheet as a right of use asset and a liability to make the lease payments.

In accordance with IAS 8 and paragraph 3.3.4.3 of the Code, disclosures of the expected impact of IFRS 16 should be included in the Authority's 2019/20 financial statements. The Code adapts IFRS 16 and requires that the subsequent measurement of the right of use asset where the underlying asset is an item of property, plant and equipment is measured in accordance with section 4.1 of the Code.



As part of our 2019/20 external audit we will:

- Evaluate the processes the Authority has adopted to assess the impact of IFRS16 on its 2020/21 financial statements and whether the estimated impact on assets, liabilities and reserves has been disclosed in the 2019/20 financial statements.
- Assess the completeness of the disclosures made by the Authority in its 2019/20 financial statements with reference to The Code and CIPFA/LASAAC <u>Local</u>
   Authority Leasing Briefings

#### Coronovirus

The full extent and impact of the outbreak of novel coronavirus (COVID-19) remains uncertain. As a firm we are actively monitoring the outbreak and taking proactive steps to protect the health and wellbeing of our clients, employees and communities. We are following the latest guidance from Public Health England and Scotland and have taken precautionary measures including restricting non-essential travel and steps to limit potential exposure.



We have reached out to our audit clients, including the Highland Council, to understand arrangements in place to enable us to deliver the audit in the event that travel restrictions remain in place over the planned period of the audit. Currently, we are assume that the audit will need to be delivered remotely. We have established arrangements, including remote working of our staff and testing approaches, taking into account regulatory guidance, in order to deliver our audit work. We will continue to liaise with health authorities, Audit Scotland and our clients about the situation.

For the Highland Council, the impact of the Coronavirus on the primary financial statements remains uncertain. External markets are likely to see a reduction in the market value of investments, including those in the Pension Scheme. There may also be further impacts on recoverability of income, particularly amounts due around the year end, should the local economy be significantly impacted. In addition, we would expect there to be an impact on the carrying value of land and buildings to reflect market impact on prices. Furthermore, there is likely to be additional costs incurred by the Council as it looks to support the local community, particularly the elderly and vulnerable during the crisis. We will continue to monitor the impact of the coronavirus and of government measures to manage the outbreak. Where required we will continue to reassess our audit plan accordingly.



# Wider scope audit

Our responsibilities under Audit Scotland's Code of Audit Practice extend beyond the audit of the financial statements.

The Code sets out four dimensions that frame wider scope audit work into identifiable areas. Alongside Best Value, the audit dimensions set a common framework for our audit work and we review and conclude on the four dimensions and that there are organisational arrangements in place to secure Best Value.



#### Strategic audit priorities

As part of our best value work, we will consider the five strategic audit priorities agreed by the Accounts Commission. The key areas of focus are:

- · Having clear priorities with a focus on outcomes, supported by effective long term planning.
- Demonstrating the effective appraisal of options for changing how services are delivered in line with their priorities.
- Ensuring that members and officers have the right knowledge, skills and support to design, develop and deliver effective services in the future.
- Empowering local communities and involving them in the design and delivery of local services and planning for their local area.
- Reporting the council's performance in a way that enhances accountability to citizens and communities, helping them contribute better to the delivery of improved outcomes.

We incorporate these audit priorities into our wider scope audit work.



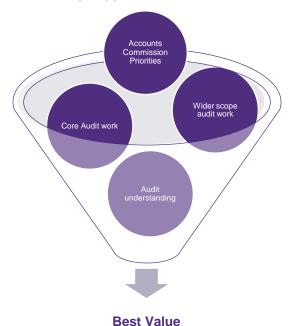
#### Statutory performance information

The Accounts Commission has a statutory responsibility to define the performance information that councils must publish. In turn, councils have their own responsibilities, under their Best Value duty to report performance to the public. The Accounts Commission issued a revised 2018 Statutory Performance Information Direction in December 2018. The guidance requires the Council to report:

- performance in improving local public services provided by the council (on its own and with its partners and communities), and progress against agreed desired outcomes;
- own assessment and independent audit assessments of how it is performing against its duty of BV, and how it plans to improve these assessments; and
- · how it (with its partners where appropriate) has engaged with and responded to its diverse communities.

2019/20 represents the first year that the new guidance came into effect. As part of our wider scope audit work we will evaluate the effectiveness and appropriateness of the arrangements at the Council to fulfil the above requirements providing a conclusion within our Annual Audit Report along with any recommendations for improving the arrangements.

#### Wider scope approach



Our wider scope audit work is a **risk based** approach. It is built upon our understanding of the organisation and consideration of:

- · Four audit dimensions defined within the Audit Scotland Code of Audit Practice
- · The Accounts Commission's key priorities
- Our core audit work and audit knowledge
- · Audit Scotland planning guidance

We consider each of these areas through our audit planning process. We summarise our planning consideration over the wider scope areas below, including where we have identified a significant wider scope risk, our planned audit response. We have also identified areas that we will continue to consider throughout our audit to allow us to conclude on the wider scope areas in our Annual Audit Report.



# Wider scope risk assessment

#### **Best Value Assurance Report - Follow up**

On 23 January 2020, the Accounts Commission Published the Best Value Assurance Report: Highland Council (<a href="https://www.audit-scotland.gov.uk/report/best-value-assurance-report-highland-council">https://www.audit-scotland.gov.uk/report/best-value-assurance-report-highland-council</a>). The report highlighted the need for the Council to make significant savings and change the way it delivers services to ensure it can live within its means. In addition, it highlighted the need for the Council to improve its evaluation and reporting of performance to help the Council better understand performance and drive forward improvement. The report made 7 recommendations for the Council to improve its arrangements for delivering Best Value. As part of our wider scope audit work in 2019/20 we will specifically follow up on these to understand the progress made by the Council in implementing the recommendations made as well as the Council's response to the Commissions' findings. Our conclusions will be included within our Annual External Audit Report (September 2020).

Audit response

### **Financial management**

The Council's 2019/20 annual budget identified a budget gap of £27.891 million (which includes £2.5 million to establish a change fund). The budget gap is partly offset by the impact of a 3% annual council tax increase (£3.6 million) and 2<sup>nd</sup> homes Council Tax of £2.85 million, leaving required savings of £21.439 million to be delivered during the year through savings proposals and the corporate change programme "*A sustainable Highland*".

Recognising the financial challenges faced, Officers established a Resources Governance Board to provide greater oversight and control over resource related expenditure. The Board consisting the Chief Executive, the Chair of the Council's Corporate Resources committee and members of the Executive Leadership Team, meet weekly to monitor and approve resource related expenditure including recruitment and vacancy management. The scope of the Board's activities is being extended to encompass agency and procurement spend to provide greater oversight and control over a wider cost base. In addition, there has been a freeze on non-essential spend with oversight of senior officers.

### Significant wider scope risk identified: Financial management

For 2019/20 the Council faces significant financial challenges in order to address the identified budget gap of £27.891 million. Critical in meeting this gap will be robust control of costs. In 2018/19, the Council reported an operational overspend of £2.3 million for the year ended 31 March 2019. The overspend was due to operational costs pressures in year, particularly around the Care and Learning Service as well as failure to deliver in year corporate savings targets, agreed as part of the budget setting process. While we recognise the financial monitoring and cost management controls being put in place at the Council along with a focus on forecast expenditure as part of the 2019/20 budget, there is a risk that these measures may have adverse implications on the Council's performance in delivering services and ability to deliver longer term, sustainable efficiency savings.

#### Response to wider scope risk

We have reviewed the arrangements in place to identify and support the delivery of in year savings and how these will be achieved. We have considered the budget setting and monitoring arrangements and how these support the Council deliver its financial targets. This work will be aligned to our 'Value for Money' wider scope work in considering the impact if any of budget savings on operational performance.

### Other wider scope procedures

In relation to broader financial sustainability we will continue to develop our understanding of the Councils financial planning arrangements including workforce plans and how these developed both supporting and recognising the financial and operational challenges facing the Council.



#### Financial sustainability

The Council faces significant financial challenges over the coming years with the latest financial projections (March 2020) forecasting a budget gap of £67.455 million over the next three years. In addition, the council has used significant levels of unearmarked reserves over the last five years, primarily to meet voluntary severance costs in 2015/16 as well as to offset service overspends. The Council's General Reserves have decreased by 50% (£20 million) over the five year period and as at 31 March 2019, the council's non-earmarked reserves balance represents 1.4% of the annual revenue budget. Consequently, the Council has limited reserves available to absorb unforeseen costs or expenditure or to utilise to invest in delivering savings.

Significant wider scope risk identified: Financial sustainability

The Council has established a change programme "A sustainable Highland" to deliver the transformation required to address this funding gap. The programme has identified savings programme of £20.5 million to help deliver the 2020/21 financial position. In 2018/19, the Council faced challenges in delivering the required level of savings resulting in the need to utilise reserves. A key focus will be in ensuring that the identified savings are delivered in the year and further work is required to address budget gap in financial years 2021/22 and 2022/23.

### Significant wider scope risk identified: Workforce planning

Workforce costs remain one of the Council's most significant areas of expenditure with total costs of £295 million incurred in 2018/19. The efficient and effective use of the Council's workforce is essential to enable the Council to deliver is priorities while operating in a financially sustainable manner. Over the last two years, the Council has enhanced its workforce planning arrangements. A new workforce planning strategy was developed in 2017 and supported through service workforce plans. The workforce strategy sets out a five-year roadmap and strategic objectives to allow the council to maintain and develop the workforce and enhance services provided. During 2018/19, the Council undertook a review of senior level organisational design, to help align the organisations leadership with local priorities. The redesign of the senior-level of the organisation creates a Chief Operating Officer role and eight Executive Chief Officer posts, supported by Heads of Services. It is envisaged that the design of services at Heads of Service and below will evolve over the coming years and it is critical that this process ensures that the Council's workforce is aligned to the delivery of key priorities.

We will consider, through discussions with officers and review of financial projections, budgets and savings plans, the Council's overarching financial position and medium term financial sustainability. We will consider the extent to which the medium to longer term financial plans rely on the use of reserves, recognising the limited unearmarked general reserves available.

#### Response to significant wider scope risk:

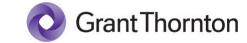
We will review the Council's financial plans and progress made against these including the delivery of "A Sustainable Highland". We will consider the work performed by Officers in identifying and evaluating potential options to address the budget gap, including the extent to which these represent sustainable savings and ensure that resources are aligned to the Council's priorities and commitments.

### Response to significant wider scope risk:

We will assess how the Council's workforce strategy remains aligned to the financial strategy and wider priorities. In particular, we will consider how the Council aligns its workforce to areas of service demand, ensuring that resources, including staff spend, are focused on key operational pressures. We will consider the new Senior Leadership Structure put in place and how this is embedding to support effective leadership, management and community engagement.

Audit response

Audit response



#### **Governance and transparency**

During 2018/19 the Council undertook a review of governance arrangements at both strategic and local levels. This involved direct engagement with elected members and communities and was designed to support the council through a period of transformation, including significant structural and organisational changes and a renewed focus on financial and performance management. The review focused on three main themes:

- strategic governance;
- · elected members' training and development; and
- · managing the business.

A Governance Review Steering Group has been established. This group includes elected members and officers and has reviewed governance arrangements in other Scottish local authorities which will oversee the development and implementation of changes in governance arrangements. To date while a number of changes have been implemented, including enhancing training programme for members as well as reducing the number of members on the Audit and Scrutiny Committee, the new arrangements have not yet had time to fully bed in.

**Equality and diversity** 

Under the Equality Act 2010, public bodies, including the Council, must consider all individuals when carrying out their day-to-day work: in shaping policy, in delivering services and in relation to their own employees. The public sector equality duty, also known as the general equality duty, covers the protected characteristics of age, disability, gender reassignment, marriage and civil partnership, pregnancy and maternity, race, religion or belief, sex and sexual orientation.

We will consider the extent to which Highland Council promotes equality in both the provision of services as well as supporting a diverse and inclusive workforce.

### Significant wider scope risk identified: Risk management

The Council's risk management strategy was revised in March 2018. Since then the revised arrangements have embedded within the Council. These arrangements will continue to develop as the organisation enhances its governance and scrutiny arrangements, including enhancing the role of the Audit and Scrutiny Committee in respect of Risk Management. There is a risk that with ongoing changes in governance and oversight arrangements, risks are not effectively managed within the Council, with appropriate oversight in place.

We will consider, through discussions with officers and review of minutes Highland Council's overarching governance arrangements. We will consider the extent to which enhancements made to the Council's governance arrangements have embedded across the Council. We will also consider the extent to which the Council continues to asses its governance arrangements against best practice.

We will review the revised reporting arrangements at the Council and the extent to which these align with the changes in committee structures and remits.

We will assess how the Council ensure that its services meet the diverse needs of all citizens and communities, including identifying these needs and designing services to support a diverse range of service users.

We will also consider the arrangements in place at the Council for promoting a diverse and inclusive workforce.

# Response to significant wider scope risk:

In relation to broader financial sustainability we will continue to develop our understanding of the Councils risk management arrangements in place including the extent to which developments in the Council's governance arrangements support effective management of risks.

Audit response

Audit

Audit

response



# Value for money

Highland Council has a well established performance management framework in place, including corporate performance reporting. The Council has a suite of performance measures to monitor the delivery of the Council's priorities. The Council Corporate Plan 2019-22 outlines the key priorities and commitments for the Council and how these will be delivered.

### Significant risk identified: Partnership working with NHS Highland

A key risk for Highland Council is balancing the delivery of priorities and outcomes while facing significant financial challenges. A critical element of this is how Highland Council work with key strategic partners to enhance performance. In particular, it is important that there are effective partnership working with the Council and NHS Highland to ensure efficient and effect delivery of adult and children's health and social care under the Lead Partnership model. The current Integration Scheme (the Highland Partnership) agreement ends on 31 March 2020. It is important that the Council work with its partners at NHS Highland to ensure that any future agreement supports a sustainable, efficient and effective model of care and service delivery for the people of the Highlands.

### Significant risk identified: Performance management

The Council has a suite of performance measures on which it evaluates its performance. Over the last few years these measures were refined to 27 key performance indicators (KPIs) to enable scrutiny against the Council's performance against its key priorities and commitments. However, performance measures were predominately based on prior period performance rather than established targets or benchmarks of performance.

The BVAR highlighted that the Council's performance against national LGBF indicators has deteriorated over a five-year period. For 2017/18, 70 per cent of indicators sit within the bottom two quartiles. This includes areas that have been council priorities for a number of years. The report highlighted the need for the Council to have greater focus on establishing targets, including referencing performance of other parties in which to trigger improvement activity.

Response to significant risk: We will assess the extent to which Highland Council works with key strategic partners to enhance performance improvement and deliver outcomes for the local citizens. In particular, we will consider the progress made by the Council in establishing an updated Integration Scheme and how there continues to be focus on improving the level of adult and children's health and social care in the region.

Audit response

### Other wider scope procedures:

Against a backdrop of financial challenges, we will continue to review performance against the annual Council Corporate Plan 2019-22 and annual performance outcomes. We will consider how financial performance measures are reported and monitored through senior officers and committees.

have considered the findings of the BVAR and developments to the Council's performance framework. This will include assessing the extent to which Members have been engaged in establishing performance targets and scrutinising performance against these. In addition, we will assess the extent to which the Council benchmarks its performance against other bodies, including the local government family group, to identify opportunities for improvement.

Response to significant risk: We will assess the extent to which Officers

Audit response



# **Audit Scotland – Audit Deliverables**

As set out in the Code of Audit Practice, as appointed auditors we have a number of wider reporting responsibilities beyond the audit of the financial statements. Below we summarise the key areas of work during our 2019/20 audit, including expected reporting under Audit Scotland's Code of Audit Practice and audit planning guidance

Requirement	How we will report our findings
Annual accounts  Performa an audit of the annual accounts and express and express specified audit opinion on them.	<ul> <li>External audit plan</li> <li>External auditor's opinion on the financial statements</li> <li>Annual external audit report findings from our audit work of the financial statements</li> </ul>
Wider scope audit dimensions Conclude and report on our assessment of the wider scope audit dimensions	Annual external audit report (audit findings report)
National Fraud Initiative Evaluate the Authority's participation in the National Fraud initiative	<ul> <li>Annual external audit report (audit findings report)</li> <li>Reporting participation to Audit Scotland including completion of NFI questionnaire</li> </ul>
Performance, impact and overview reports  Contribute to performance audits (including overview reports, performance audit reports, and impact reports)	<ul> <li>Submission of datasets to Audit Scotland of key financial and non-financial data of the body</li> <li>Providing Information returns to Audit Scotland</li> </ul>
Local Area Network (LAN) Coordinated approach to local scrutiny	<ul> <li>As appointed auditors, we lead LAN discussions on local scrutiny arrangements with local scrutiny bodies including Care Inspectorate, Housing Regulator, and Education Scotland.</li> </ul>
Emerging issues Communication of emerging issues to Audit Scotland and highlight any issues for potential statutory reports	Communicating throughout our audit emerging issues throughout the year
Correspondence queries Carry out preliminary enquiries into any correspondence relevant to the Authority that is referred to Audit Scotland.	Providing responses to any correspondence received based on our audit knowledge and understanding and the results of any review as agreed with Audit Scotland
Whole of Government Accounts Provide assurance over the Authority's Whole of Government Accounts (WGA) returns	Providing Assurance of the Council's WGA return.
Money laundering and fraud Provide information on cases of money laundering or fraud	<ul> <li>Reporting cases to the National Crime Agency of an instances of money laundering at the Authority and identified frauds</li> </ul>
Technical guidance Contribute to Technical Guidance Notes	Providing responses to Audit Scotland consultations on draft Technical Guidance notes for Auditors.



Requirement	How we will report our findings
Audit Scotland area of focus - Procurement In accordance with Audit Scotland's planning guidance, during 2019/20 we will have particular audit focus around the risk of fraud and corruption in Highland Council's procurement arrangements. We will evaluate the arrangements at the audited body to mitigate that risk, auditors may wish to consider whether:  Procurement risk is recognised and manged with key owner; controls around the procurement process, including segregation of duties, are adequate, followed and enforced Appropriate policies and procedures in place around procurement including gifts and hospitality Capacity and capability to undertake procurement activity internal audit coverage of procurement systems is adequate and proportionate to the risks faced by the body There are arrangements to encourage and protect whistle-blowers.	Our audit work will consider the arrangements for the prevention and detection of fraud and corruption. Specifically, we will consider the extent to which the Council follows the principles of CIPFA's Code of Practice on Fraud. Our conclusions will be reported in our 2019/20 Annual External Audit Report.
Housing Benefits Subsidiary Claim Independent certification on housing benefit subsidy claim to DWP	Providing independent assessment of the Housing Benefits Subsidiary Claim (November 2020)
Best Value Assurance Report – Follow up Follow up of the Council's progress in implementing the recommendations raised in the Accounts Commissions' BVAR.	Our conclusions on the Council's progress in implementing the recommendations made in the BVAR report will be included in our Annual External Audit Report (September 2020)
Education Maintenance Allowance Certification of EMA Claim	Providing independent audit certification of the Council's EMA return (July 2020)



# **Appendices**

# **Appendices:**

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3.	Communication with those charged with governance	30



# **Appendix 1: Fees and independence**

#### **External Audit Fee**

Service	Fees £
External Auditor Remuneration	251,600
Pooled Costs	24,140
Contribution to Audit Scotland costs	14,910
Contribution to Performance Audit and Best Value	132,200
2019/20 Fee	422,850

#### Fees for other services

Service	Fees £
At planning stage we confirm there are no non-audit fees	Nil
Audit of Highland Council Charitable Trusts and Highland Charities Trust	2,000

### Independence and ethics

- We confirm that there are no significant facts or matters that impact on our independence as auditors that we are required or wish to draw to your attention.
- We have complied with the Financial Reporting Council's Ethical Standards and therefore we confirm that we are independent and are able to express an objective opinion on the financial statements.
- Full details of all fees charged for audit and non-audit services will be included in our Annual Report to those charged with governance at the conclusion of the audit.
- We confirm that we have implemented policies and procedures to meet the requirements of the Financial Reporting Council's Ethical Standards.
- We are required by auditing and ethical standards to communicate any relationships that may affect the independence and objectivity of the audit team.
- We can confirm no independence concerns have been identified.

Audit Scotland sets an expected fee for each audit carried out under appointment which assumes that the body has well-functioning controls, an effective internal audit service, and an average risk profile.

Audit Scotland reviews the expected fee each year and adjusts it if necessary based on auditors' experience, new requirements, or significant changes to audited bodies. The audit fee is calculated in accordance with guidance issued by Audit Scotland. In accordance with the Audit Scotland guidance we can increase the auditor remuneration element of the fee by up to 10% from the base fee set by Audit Scotland, depending on risk factors identified by us as your external auditors. We cannot reduce the fee from the baseline set out by Audit Scotland. For 2019/20 we have agreed an audit fee of £422,850, representing a 1.4% uplift (£3,500) in the auditor remuneration element of the baseline fee. The uplift reflects the additional external audit work required in 2019/20 including:

- the use of external valuations specialist to support our audit testing across the valuation of land and buildings; and
- additional audit procedures in relation to the follow up of the 2018/19 BVAR recommendations and findings.

The fee is based on the following assumptions:

- supporting schedules to all figures in the accounts are supplied by the agreed dates and in accordance with the agreed upon information request list
- the scope of the audit, and the Councils' activities will not change significantly from planned
- Highland Council will make available Senior Officers and accounting staff to help us locate information and to provide explanations. We reserve the right to charge an additional fee for any additional work.
- We will only receive (and audit) 3 sets of accounts (1st draft; amended draft and final)
- Specific balances such as valuations of assets are supported by an independent specialist including valuation of land and buildings as well as actuarial valuation of defined benefit pension scheme.

### **Client service**

We take our client service seriously and continuously seek your feedback on our external audit service. Should you feel our service falls short of expected standards please contact Joanne Brown, Head of Public Sector Assurance Scotland in the first instance who oversees our portfolio of Audit Scotland work (<a href="mailto:joanne.e.brown@uk.gt.com">joanne.e.brown@uk.gt.com</a>). Alternatively, should you wish to raise your concerns further please contact Jon Roberts, Partner and Head of Assurance, 30 Finsbury Square, London, EC2A 1AG. If your feedback relates to audit quality and we have not successfully resolved your concerns, your concerns should be reported to Elaine Boyd, Assistant Director, Audit Scotland Quality and Appointments in accordance with the Audit Scotland audit quality complaints process.



# **Appendix 2: Fraud arrangements**

The term fraud refers to intentional acts of one or more individuals amongst management (Senior Officers), those charged with governance, employees or third parties involving the use of deception that result in a material misstatement of the financial statements. In assessing risks, the audit team is alert to the possibility of fraud at Highland Council.

As part of our audit work we are responsible for:

- identifying and assessing the risks of material misstatement of the financial statements due to fraud in particular in relations to management override of controls.
- Leading a discussion with those charged of governance (for Highland Council this is assumed to be the Audit, Risk and Scrutiny Committee) on their view of fraud. Typically we do this when presenting our audit plan and in the form of management (Senior Officers) and those charged with governance questionnaires.
- designing and implementing appropriate audit testing to gain assurance over our assessed risks of fraud
- responding appropriately to any fraud or suspected fraud identified during the audit.

As auditors we obtain reasonable but not absolute assurance the financial statements as a whole are free from material misstatement, whether due to fraud or error.

We will obtain annual representation from Senior Officers regarding their assessment of fraud risk, including internal controls, and any known or suspected fraud or misstatement.

The primary responsibility for the prevention and detection of fraud rests with management (Senior Officers) and those charged with governance including establishing and maintaining internal controls over the reliability of financial reporting effectiveness and efficiency of operations and compliance with applicable laws and regulations.

It is Highland Council responsibility to establish arrangements to prevent and detect fraud and other irregularity. This includes:

- developing, promoting and monitoring compliance with standing orders and financial instructions
- developing and implementing strategies to prevent and detect fraud and other irregularity
- receiving and investigating alleged breaches of proper standards of financial conduct or fraud and irregularity.

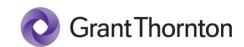
Throughout the audit we work with Highland Council to review specific areas of fraud risk, including the operation of key financial controls. We also examine the policies in place, strategies, standing orders and financial instructions to ensure that they provide a strong framework of internal control.

In addition, as set out in the Audit Scotland Code of Audit Practice we have a role in reviewing Highland Council arrangements in response to the national fraud initiative exercise.

All suspected frauds and/or irregularities over £5,000 are reported to Audit Scotland by us as your auditors on a quarterly basis.

### **Anti-Money Laundering Arrangements**

As required under the Money Laundering, Terrorist Financing and Transfer of Funds Regulations 2017 there is an obligation on the Auditor General (as set out in the planning guidance) to inform the National Crime Agency if she knows or suspects that any person has engaged in money laundering or terrorist financing. Should we be informed of any instances of money laundering at Highland Council we will report to the Auditor General as required by Audit Scotland.



# Appendix 3: Communication with those charged with governance

International Standards on Auditing (UK) (ISA) 260, as well as other ISAs, prescribe matters which we are required to communicate with those charged with governance, and which we set out in the table below.

This document, The Audit Plan, outlines our audit strategy and plan to deliver the audit, while our Annual Report to those Charged with Governance and the Controller of Audit will be issued prior to approval of the financial statements and will present key issues and other matters arising from the audit, together with an explanation as to how these have been resolved.

We will communicate any adverse or unexpected findings affecting the audit on a timely basis, either informally or via a report to Highland Council Officers and the Audit and Scrutiny Committee.

		Audit
Our communication plan	Audit Plan	Findings
Respective responsibilities of auditor and Management (Senior Officers)/those charged with governance	•	
Overview of the planned scope and timing of the audit, including planning assessment of audit risks and wider scope risks	•	
Confirmation of independence and objectivity	•	•
A statement that we have complied with relevant ethical requirements regarding independence. Relationships and other matters which might be thought to bear on independence. Details of non-audit work performed by Grant Thornton UK LLP and network firms, together with fees charged. Details of safeguards applied to threats to independence	•	•
Significant matters in relation to going concern	•	•
Views about the qualitative aspects of Highland Council's accounting and financial reporting practices, including accounting policies, accounting estimates and financial statement disclosures		•
Significant findings from the audit		•
Significant matters and issues arising during the audit and written representations that have been sought		•
Significant difficulties encountered during the audit		•
Significant deficiencies in internal control identified during the audit		•
Significant matters arising in connection with related parties		•
Identification or suspicion of fraud involving management (Senior Officers) and/or which results in material misstatement of the financial statements		•
Non-compliance with laws and regulations		•
Unadjusted misstatements and material disclosure omissions		•
Expected modifications to the auditor's report, or emphasis of matter		•





The contents of this report relate only to the matters which have come to our attention, which we believe need to be reported to you as part of our audit planning process. It is not a comprehensive record of all the relevant matters, which may be subject to change, and in particular we cannot be held responsible to you for reporting all of the risks which may affect the entity or all weaknesses in your internal controls.

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