Deloitte





East Ayrshire Council Planning report to the Governance and Scrutiny Committee on the 2020/21

audit

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Introduction

The key messages in this report

Audit quality is our number one priority. We plan our audit to focus on audit quality and have set the following audit quality objectives for this audit:

- A robust challenge of the key judgements taken in the preparation of the annual accounts.
- A strong understanding of your internal control environment.
- A well planned and delivered audit that raises findings early with those charged with governance.

I have pleasure in presenting our planning report to the Governance and Scrutiny Committee ('the Committee') of East Ayrshire Council ('the Council') for the 2020/21 audit. I would like to draw your attention to the key messages of this paper:

Audit plan

We have updated our understanding of the Council, including discussion with management and review of relevant documents. This has included consideration of the impact the COVID-19 pandemic has had on the Council. Based on these procedures, we have developed this plan in collaboration with the Council to ensure that we provide an effective audit service that meets your expectation and focuses on the most significant areas of importance and risk to the Council.

Key risks

We have taken an initial view as to the significant audit risks the Council faces. These are presented as a summary dashboard on page 11.

Audit dimensions

The Code of Audit Practice sets out four audit dimensions which set a common framework for all public sector audits in Scotland.

In carrying out our annual risk assessment, we have considered the arrangements in place for each dimension, building on our findings and conclusions from previous years' audits as well as planning guidance published by Audit Scotland. Our significant risks are presented on pages 27 to 30.

As part of our work on the audit dimensions, we will consider the arrangements in place to secure Best Value ('BV') as well as other wider scope requirements set out on pages 26 to 33.

Introduction (continued)

The key messages in this report (continued)

Regulatory change

The implementation of the new standard on leases, IFRS 16, has been deferred again for another year, with a revised implementation date of 2022/23 and will require adjustments to recognise on balance sheet arrangements currently treated as operating leases.

Our audit approach reflects changes to International Standards on Auditing (UK) on going concern (ISA (UK) 570) and management estimates (ISA (UK) 540), and Practice Note 10, effective for this year.

Our commitment to quality

We are committed to providing the highest quality audit, with input from our market leading specialists, sophisticated data analytics and our wealth of experience.

As part of our planning discussions with management, we have shared our *"Key Lessons from 2019/2020 Audits"* to help prepare for the 2020/21 audit, ensuring a focus on quality.

Added value

Our aim is to add value to the Council through our external audit work by being constructive and forward looking, by identifying areas of improvement and by recommending and encouraging good practice. In this way, we aim to help the Council promote improved standards of governance, better management and decision making and more effective use of resources.

We have also shared our recent research, informed perspectives and best practice from our work across the wider public sector on pages 36 to 42 of this paper.

Pat Kenny Audit Director

Responsibilities of the Governance and Scrutiny Committee

Helping you fulfil your responsibilities

Why do we interact with the Governance and Scrutiny Committee?

To communicate audit scope

To provide timely and relevant observations

To provide additional information to help you fulfil your broader responsibilities

We use this symbol to highlight areas of our audit where the Governance and Scrutiny Committee needs to focus attention. As a result of regulatory change in recent years, the role of the Governance and Scrutiny Committee has significantly expanded. We set out here a summary of the core areas of Governance and Scrutiny Committee's responsibility to provide a reference in respect of these broader responsibilities and highlight throughout the document where there is key information which helps the Governance and Scrutiny Committee in fulfilling its remit.

Oversight of - Impact assessment of key judgements - At the start of each annual audit external audit and level of management challenge. cycle, ensure that the scope of the external audit is appropriate. - Review of external audit findings, key Integrity of judgements, level of misstatements. - Implement a policy on the reporting engagement of the external - Assess the quality of the internal team, auditor to supply non-audit their incentives and the need for Internal controls services. supplementary skillsets. and risks - Assess the completeness of disclosures, - Review the internal control and including consistency with disclosures on Oversight of risk management systems (unless business model and strategy and, where internal audit expressly addressed by separate requested by the Council, provide advice risk committee). in respect of the fair, balanced and understandable statement. Whistle-blowing - Explain what actions have been, and fraud or are being taken to remedy any significant failings or weaknesses. - Consider annually whether the scope of the internal audit programme is adequate. - Ensure that appropriate arrangements are in place for the proportionate and independent investigation of any Monitor and review the effectiveness of concerns raised by staff in connection with improprieties. the internal audit activities.

Your control environment

What we consider when we plan the audit

We expect management and those charged with governance to recognise the importance of a strong control environment and take proactive steps to deal with deficiencies identified on a timely basis.

Responsibilities of management

present. These preconditions include obtaining the agreement of and Scrutiny Committee is responsible for: management and those charged with governance that they acknowledge and understand their responsibilities for, amongst other things, internal control as is necessary to enable the preparation of annual accounts that are free from material misstatement, whether due to fraud or error.

Responsibilities of the Governance and Scrutiny Committee

Auditing standards require us to only accept or continue with an As explained further in the Responsibilities of the Governance and audit engagement when the preconditions for an audit are Scrutiny Committee slide on the previous page, the Governance

- Reviewing the internal control and risk management systems (unless expressly addressed by a separate risk committee).
- Explaining what actions have been, or are being taken to remedy any significant failings or weaknesses.

As stakeholders tell us that they to wish to understand how external audit challenges and responds to the quality of an entity's control environment, we are seeking to enhance how we plan and report on the results of the audit in response. We will be placing increased focus on how the control environment impacts the audit, from our initial risk assessment, to our testing approach and how we report on misstatements and control deficiencies.

Reliance on controls

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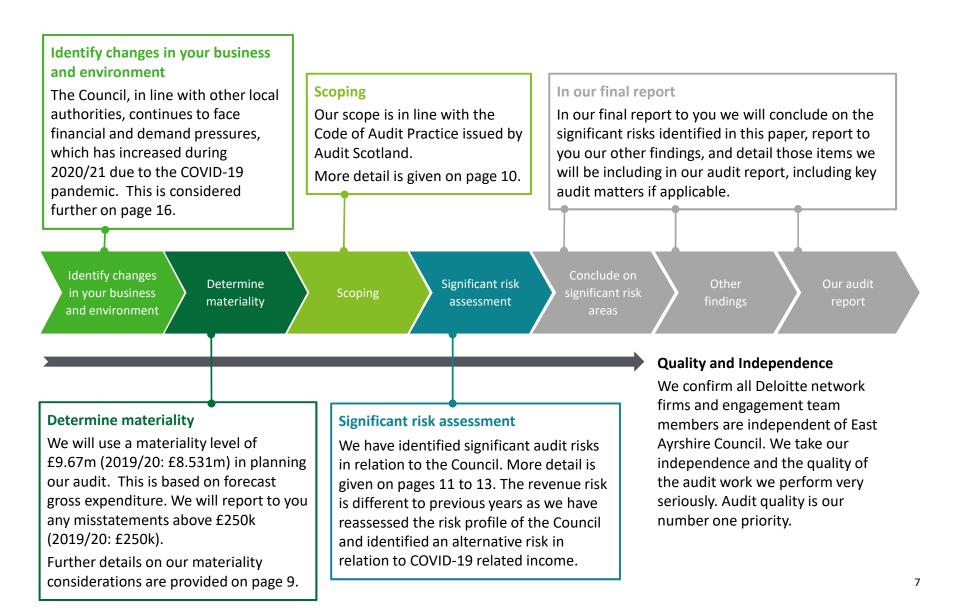
We will seek to undertake design and implementation testing on controls in respect of our identified significant risk areas. In accordance with forthcoming revisions to ISAs, we will assess inherent risk and control risk associated with accounting estimates.

Performance materiality

We set performance materiality as a percentage of materiality to reduce the probability that, in aggregate, uncorrected and undetected misstatements exceed materiality. We determine performance materiality, with reference to factors such as the quality of the control environment and the historical error rate. Where we are unable to rely on controls, we may use a lower level of performance materiality.

Our audit explained

We tailor our audit to your business and your strategy



Continuous communication and reporting

Planned timing of the audit

As the audit plan is executed throughout the year, the results will be analysed continuously and conclusions (preliminary and otherwise) will be drawn. The following sets out the expected timing of our reporting to and communication with you.

Planning	Interim	Year end fieldwork	Reporting
 Planning meetings Discussion of the scope of the audit Discussion of audit fees Discussion of fraud risk assessment Update our understanding of key business cycles 	 Carry out detailed risk assessments Review of Council and Governance and Scrutiny Committee papers and minutes Complete wider scope and best value procedures Issue separate report on wider scope conclusions Complete datasets 	 Audit of Annual Accounts, including Annual Governance Statement Year-end audit field work Year-end closing meetings 	 Reporting of any control deficiencies Final Governance and Scrutiny Committee meeting Issue final Annual Audit Report to the Council and the Controller of Audit for Scotland Submission of audited annual accounts to Audit Scotland Issue audited Whole of Government Accounts (WGA) Audit feedback meeting
2020/21 Audit Plan	Report on audit dimensions and best value	Final reports to the Go	vernance and Scrutiny Committee
November 2020 - March 2021	March – June 2021	July – September 2021	September 2021
	Ongoing commu	nication and feedback	

Materiality Our approach to materiality

Basis of our materiality benchmark

- The Audit Director has determined materiality for the group as £9.67m (2019/20: £8.531m) and performance materiality as £6.769m (2019/20: £6.398m), based on professional judgement, the requirements of auditing standards and the financial measures most relevant to users of the annual accounts.
- We have used 1.8% of forecast gross expenditure as the benchmark for determining materiality and applied 70% as performance materiality. We have judged expenditure to be the most relevant measure for the users of the accounts.
- The approach is consistent with previous years. However, the percentages applied have been revisited to take into account our knowledge of the Council and our understanding of the control environment, including the increased fraud risks as a result of the pandemic.
- For the audit of East Ayrshire Council (council only), a materiality of £9.186m (2019/20: £8.104m) and performance materiality of £6.430m (2019/20: £6.078m) have been determined.

Reporting to those charged with governance

- We will report to you all misstatements found in excess of £250k (2019/20: £250k).
- We will report to you misstatements below this threshold if we consider them to be material by nature.
 - Materiality Forecast gross expenditure
 Forecast gross

Our approach to determining the materiality benchmark is consistent with Audit Scotland guidance which states that the threshold for clearly trivial above which we should accumulate misstatements for reporting and correction to the Governance and Scrutiny Committee must not exceed £250k.

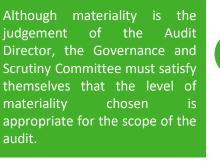
Our Annual Audit Report

We will:

- Report Group materiality, Council only materiality and the range we use for component materialities;
- Provide comparative data and explain any changes in materiality compared to prior year;
- Explain any normalised or adjusted benchmarks we use; and
- Explain the concept of performance materiality and state what percentage of materiality we used, with our rationale.

Group scoping

The significant components for the group comprise East Ayrshire Council and East Ayrshire Integration Joint Board. Full audit procedures will be performed on each entity. All non-significant components will be covered by desktop reviews at the group level.





Scope of work and approach

Our key areas of responsibility under the Code of Audit Practice

Core audit work	Planned output	Timeline
1. Auditing the annual accounts	Annual Audit Plan	22 April 2021
	Independent auditor's report	30 September 2021
2. Audit dimensions, Best Value, Statutory Performance	Annual Audit Plan	22 April 2021
Information and Strategic Audit Priorities	Report on audit dimensions and best value	17 June 2021
	Annual Audit Report	30 September 2021
3. Contributing to performance audits	Dataset for overview report	March 2021 (submission deadline 8 May 2021)
4. Other wider scope audit work	Current issues returns	15 January, 26 March, 23 July and 22 October 2021
	Assurance Statement on WGA return	ТВС
	Fraud Returns	Quarterly (30 November 2020, 28 February 2021, 31 May 2021 and 31 August 2021)
	Certify grant claims	As required

Significant risks Significant risk dashboard

Risk	Fraud risk	Planned approach to controls	Level of management judgement	Page no
Management override of controls	\bigcirc	DI		12
Recognition of COVID-19 related income	\bigcirc	DI		13





High degree of management judgement



Some degree of management judgement



Controls approach adopted



Assess design and implementation

Significant risks (continued)

Management override of controls

Risk identified

Management is in a unique position to perpetrate fraud because of their ability to manipulate accounting records and prepare fraudulent annual accounts by overriding controls that otherwise appear to be operating effectively.

Although management is responsible for safeguarding the assets of the entity, we planned the nature, timing and extent of our audit procedures to enable us to obtain reasonable of detecting assurance material misstatements to the annual accounts and accounting records should they exist.



Deloitte response and challenge

In considering the risk of management • override, we plan to perform the following audit procedures that directly address this risk:

Test the appropriateness of journal entries recorded in the general ledger and other adjustments made in the preparation of the annual accounts. In designing and performing audit procedures for such tests, we plan to:

- Test the design and implementation of controls over journal entry processing;
- Make inquiries of individuals involved in the financial reporting about process inappropriate or unusual activity relating to the processing of journal entries and other adjustments:
- Select journal entries and other adjustments made at the end of a reporting period; and
- Consider the need to test journal entries and other adjustments throughout the period.

the bias, if any, represent a risk of material misappropriation of assets. misstatement due to fraud. In performing this review, we plan to:

- Evaluate whether the judgments and decisions made by management in making the accounting estimates included in the annual accounts, even if they are individually reasonable, indicate a possible bias on the part of the entity's management that may represent a risk of material misstatement due to fraud. If so, we will re-evaluate the accounting estimates taken as a whole; and
- Perform a retrospective review of management judgements and assumptions related to significant accounting estimates reflected in the annual accounts of the prior year.

For significant transactions that are outside the normal course of business for the entity, or that otherwise appear to be unusual given our understanding of the entity and its environment and other information obtained during the audit, we shall evaluate whether the business rationale (or the lack thereof) of the transactions suggests

Review accounting estimates for biases and that they may have been entered into to engage evaluate whether the circumstances producing in fraudulent financial reporting or to conceal

Significant risks (continued)

Recognition of COVID-19 related income

Risk identified and key judgements

ISA 240 states that when identifying and assessing the risks of We will perform the following: material misstatement due to fraud, the auditor shall, based on . a presumption that there are risks of fraud in revenue recognition, evaluate which types of revenue, revenue transactions or assertions give rise to such risks.

We have assessed the income streams of the Council, the complexity of the recognition principles and the extent of any estimates used, and concluded that, with the exception of the funding received in 2020/21 in response to the COVID-19 pandemic, there is no significant risk of fraud.

During 2020/21, the Council has received additional funding in relation to COVID-19 mobilisation costs, although all funding has not yet been confirmed. In addition, there are a number of business support schemes designed to help eligible businesses during the COVID-19 pandemic that are being administered by Councils on behalf of the Scottish Government.

We have pinpointed the significant risk to the completeness and occurrence of the funding for COVID-19 mobilisation costs and the completeness and accuracy of the agency arrangement disclosures.

The key judgements for management are assessing:

- Any conditions associated with the mobilisation cost funding; and
- Whether the Council is acting as a principal or agent in administering the business support schemes.

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Deloitte response and challenge

- Assess the design and implementation of the controls in relation to the accounting treatment of all COVID-19 related funding;
- Test a sample of funding for COVID-19 mobilisation costs and confirm these have been recognised in accordance with any conditions applicable; and
- Test the agency arrangement disclosures to confirm, where it is concluded that the Council is acting as an agent, that:
 - been excluded from Transactions have the Comprehensive Income and Expenditure Statement;
 - The Balance Sheet reflects the debtor or creditor position at 31 March 2021 in respect of cash collected or expenditure incurred on behalf of the principal; and
 - The net cash position at 31 March 2021 is included in the financing activities in the Cash Flow Statement.

Other areas of focus

Expenditure recognition

Risk identified and key judgements

Deloitte response and challenge

In accordance with Practice Note 10 (Audit of financial We will perform the following procedures to address the risk: statements of public sector bodies in the United Kingdom), in addition to the presumed risk of fraud in revenue recognition set • out in ISA (UK) 240, as discussed further on page 13, auditors of public sector bodies should also consider the risk of fraud and • error on expenditure. This is on basis that most public bodies are net spending bodies, therefore the risk of material misstatement due to fraud related expenditure may be greater than the risk of material misstatement due to fraud related to revenue recognition.

We have considered this risk for the Council and concluded that we are satisfied that the control environment is strong and there is no history of errors or audit adjustments. This has therefore not been assessed as a significant risk area, but will continue to be an area of audit focus in line with Practice Note 10.

- Detailed analytical procedures on all invoices processed in the year to assess the risk of a material misstatement; and
- Testing of creditors balances at the year-end to assess completeness of expenditure.

Other areas of focus (continued)

Pension liability



Risk identified and key judgements

The Council participates in two defined benefits schemes:

- Scottish Teachers' Superannuation Scheme, administered by the Scottish Government; and
- The Strathclyde Pension Fund, administered by Glasgow City Council.

The net pension liability has decreased from £204.262m in . 2018/19 to £129.177m in 2019/20. The decrease was as a result in changes in assumptions, specifically driven by reduced . inflation assumptions, resulting in a reduction in the value of pension liabilities, partly offset by a reduction in the return on . Scheme assets, resulting in the change in the value of the pension assets. The liability also continues to be affected by the . McCloud and Goodwin legal cases.

Hymans Robertson LLP are the Council's appointed actuary, who • produce a detailed report outlining the estimated liability at the year-end along with the associated disclosure requirements.

The pension liability valuation is an area of audit focus due to the material value and significant assumptions used in the calculation of the liability. The valuations are prepared by a reputable actuary using standard methodologies which have been considered as appropriate in previous years and no significant changes in the membership of the scheme or accrued benefits are expected in the current year. As a result, we have not identified this as a significant risk.

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Deloitte response and challenge

We will perform the following procedures to address the risk:

- Assess the independence and expertise of the actuary supporting the basis of reliance upon their work;
- Review and challenge the assumptions made by Hymans Robertson;
- Obtain assurance from the auditor of the pension fund over the controls for providing accurate data to the actuary;
- Consider the impact of the Triennial Review of the pension fund;
- Assess the reasonableness of the Council's share of the total assets of the scheme with the Pension Fund annual accounts;
- Review and challenge the calculation of the impact of the McCloud and Goodwin cases on pension liabilities; and
- Review the disclosures within the accounts against the Code.

Coronavirus (COVID-19) outbreak

Impact on our audit

	The COVID-19 pandemic had a significant impact on the 2019/20 audit process, despite impacting relatively late in the year. We would expect there to be guidance as we approach year-end on accounting and disclosure requirements for 2020/21, where the impact has been much more extensive on all organisations.
Requirements	A key element of this will be communicating risks and governance impacts in narrative reporting, consistent with the Financial Reporting Council's guidance to organisations on the importance of communicating the impact of COVID-19 and related uncertainties, including their impact on resilience and going concern assessments.
	Entity-specific explanations of the current and expected effects of COVID-19 and the Council's plans to mitigate those effects should be included in the narrative reporting (including where relevant the Annual Governance Statement), including in the discussion on Risks and Uncertainties impacting an organisation.
Actions	 While there may be greater clarity as we approach year-end, we would expect organisations as part of their reporting to conduct a thorough assessment of the current and potential future effects of the COVID-19 pandemic including: Consideration of the impact across the Council's operations, including on its income streams, supply chains and cost base, and the consequent impacts on financial position;
	 The scenarios assumed in making forecasts and on the sensitivities arising should other potential scenarios materialise (including different funding scenarios); and
	• The effect of events after the reporting date, including the nature of non-adjusting events and an estimate of their financial effect, where possible.

Coronavirus (COVID-19) outbreak (continued)

Impact on our audit (continued)

Impact on the Council and management actions	Impact on annual accounts	Impact on our audit
We will consider the key impacts on the Council such as:	We have considered the impact of the outbreak on the annual accounts, discussed further on the next slide including:	We will continue to assess the impact on the audit including:
 Interruptions to service provision Supply chain disruptions Unavailability of personnel Reductions in service income 	 Narrative reporting, including disclosures on financial sustainability Principal risk disclosures Impact on property, plant and equipment valuations Impairment of non-current assets Allowance for expected credit losses 	 Resource planning Timetable of the audit Impact on our risk assessment Logistics including meetings with entity personnel

• Events after the reporting period and relevant disclosure

Impact on annual accounts

Impact on Property, Plant and Equipment	The Royal Institute of Chartered Surveyors issued a practice alert, as a result of which valuers identified a material valuation uncertainty at 31 March 2020 for most types of property valuation. This practice alert was withdrawn in September 2020. Valuation reports at March 2020 typically identified a need to consider potential impairments in future periods, and this year's valuations may reflect more significant movements.
	The Council will need to consider the approach to its valuation (including any changes as a result of the pandemic and consequent service and organisational changes on the "modern equivalent asset" assumed in valuations). Councils will also need to consider whether there are any indications of impairment of assets requiring adjustment at 31 March 2021.

Coronavirus (COVID-19) outbreak (continued)

Impact on our audit (continued)

	Impact on annual accounts
Expected credit losses	While most debtors are with public sector entities (where significant changes in recoverability are not expected), for non-public sector debtors, the Council will need to consider the level of provision required for expected credit losses under IFRS 9.
Narrative and other reporting issues	 The following areas will need to be considered by the Council: Narrative reporting as well as the usual reporting requirements will need to cover the effects of the pandemic on services, operations, performance, strategic direction, resources and financial sustainability. Reporting judgements and estimation uncertainty, the Council will need to report the impact on material transactions including decisions made on the measurements of assets and liabilities.
Going concern assessment	The annual accounts should include disclosure on the basis of the Council's going concern assessment, including related uncertainties. The Council also needs to report on the impact of financial pressures and its financial sustainability in the narrative report, as well as any relevant liquidity reporting requirements under IFRS 7 Financial Instruments: Disclosures.
Events after the reporting period and relevant disclosures	Events are likely to continue to move swiftly, and the Council will need to consider the events after the reporting period and whether these events will be adjusting or non-adjusting and make decisions on a transaction by transaction basis.

Reporting hot topics

Increased focus on quality reporting

Deloitte view

The expectations of corporate reporting, reflected in the Financial Reporting Council's ('the FRC') monitoring and enforcement priorities, are increasing. While the focus is primarily on corporate entities, we highlight these areas where improved disclosures would help meet stakeholder expectations.



The potential impacts of Brexit

Depending upon events, organisations may be preparing annual accounts against the backdrop of continued uncertainty around the UK's future relationship with the EU. Even with a deal agreed, the future basis of UK-EU trade will affect the longer-term viability period of 3-5 years and a longer consideration of prospects.

ACTION: Depending upon events through to the date of signing, we would expect to see annual accounts reflecting at least:

- Relevant risks and uncertainties, and actions taken to manage those risks; and
- Consideration of whether there is any impact on critical accounting judgements and areas of estimation uncertainty.

We will discuss with the Council closer to the time areas where disclosures may be • appropriate.



Climate-related risks

The report by the Intergovernmental Panel on Climate Change ('IPCC') has made it clear that prompt and decisive action on climate change is required from governments, businesses and individuals alike.

The recommendations of the Taskforce on Climate-related Financial Disclosure ('TCFD') are gaining momentum. The government has proposed mandatory TCFD disclosures by 2022, and the FRC is undertaking a major review of how organisations assess and report the impact of climate change. The FRC expects organisations to disclose how they have taken climate change into account in assessing the resilience of the business model, its risks, uncertainties and viability both in immediate and longer term.

Investors are challenging companies that are not factoring the effects of the Paris Climate Agreement into their critical accounting judgements and are not disclosing comprehensively these judgements, assumptions, sensitivities and uncertainties.

ACTION: Clearly articulate how your organisation is addressing climate change e.g.

- Whether this is a principal risk and how it is being managed; and
- Its impact on the business model, the viability statement and the key assumptions and projections in impairment reviews and valuations (including in assessing remaining asset lives).



Revisions to auditing standards coming into effect

ISA (UK) 570 – Going concern

The FRC issued a revised going concern standard in September 2019, that takes effect for periods commencing on or after 15 December 2019. For public sector bodies, this will be March 2021 year ends and later.

The revision was made in response to recent enforcement cases and wellpublicised corporate failures where the auditor's report failed to highlight concerns about the prospects of entities which collapsed shortly after.

We have summarised below the key areas of change in the standard – however, the Public Audit Forum is also consulting on changes to Practice Note 10, with the intention of reflecting public sector considerations in the approach to going concern, and so the ultimate impact of ISA (UK) 570 changes will be affected by this.

The key changes affect:

- Risk assessment procedures and related activities, increasing consideration of the entity's business model, operations and financing;
- The auditor's evaluation of management's assessment of the going concern assumption (which therefore requires a clearly documented assessment to be prepared by management);
- Enhanced professional scepticism requirements, including around the evaluation of the sufficiency and appropriateness of audit evidence;
- Considering the appropriateness of disclosures; and
- Reporting in enhanced audit reports.

"The revised standard means UK auditors will follow significantly stronger requirements than those required by current international standards."

FRC's press release, 30 September 2019

ISA (UK) 540 – Auditing Accounting Estimates and Related Disclosures

Since 2015, the International Auditing and Assurance Standards Board (IAASB) has sought to identify audit issues relating to accounting estimates for financial institutions and other entities. Initially, this focused on the impact of IFRS 9 *Financial Instruments*, because it would fundamentally change the way that banks and other entities account for loan assets and other credit exposures.

However, the IAASB concluded that most, if not all, issues identified for expected credit losses would be equally relevant when auditing other complex accounting estimates. Accordingly, a holistic revision of ISA 540 was undertaken and the new standard takes effect for periods commencing on or after 1 January 2020. For public sector bodies, this will be March 2021 year ends and later.

We summarise on the next few slides how this will impact our audit.

"There is a clear need to update ISA 540 to support better quality audits of increasingly complex accounting estimates"

FRC letter to the IAASB, July 2017

Area of change	Impact on our audit	Impact on the Council
governance relating to estimates	In connection with our planning work to understand the entity and its environment, including internal control, we will specifically enquire regarding management's processes, and the oversight and governance of those processes relating to accounting estimates.	adequacy of your processes and

ISA (UK) 540 – Auditing Accounting Estimates and Related Disclosures (continued)

Area of change	Impact on our audit	Impact on the Council
risk factors; separate assessment of inherent risk and control risk Objectives-based work	Recognising a spectrum of inherent risk, we will assess risks of material misstatement in estimates with reference not only to estimation uncertainty, but also complexity, subjectivity or other inherent risk factors, and the interrelationship among them. We will specifically assess control risk relating to estimates, which	documented rationale for (a)
effort requirements	may require us to evaluate the design and determine implementation of an increased number of internal controls. Our subsequent audit procedures will be responsive to this assessment, and designed to obtain evidence around the methods, significant assumptions, data and (where applicable) the selection of a point estimate and related disclosures about estimation uncertainty.	in the current year, and controls relating to those aspects; and/or (b) the selection of a point estimate and related disclosures for inclusion in the annual accounts.
requirement, to evaluate	We will specifically design our procedures, to enhance our application of professional scepticism, so that they are not biased towards finding corroborative evidence; our overall evaluation of the evidence obtained will weigh both corroborative and contradictory evidence.	challenge of the evidence provided in support of

ISA (UK) 540 – Auditing Accounting Estimates and Related Disclosures (continued)

Area of change	Impact on our audit	Impact on the Council	
•	The extant ISA 540 required us to evaluate whether disclosures were "adequate". The change to "reasonable" will involve greater consideration of the overall meaning conveyed through disclosures. For example, where estimation uncertainty associated with an estimate is multiple times materiality, we will consider whether the disclosures appropriately convey the high degree of estimation uncertainty and the range of possible outcomes.	challenge on disclosures relating to estimates, particularly for where you have selected a point estimate from	
•	In accordance with ISA (UK) 260 and ISA (UK) 265, our communications from the audit have included significant qualitative aspects of your accounting practices and significant deficiencies in internal control. With the revised ISA (UK) 540, these communications will specifically include matters regarding accounting estimates and take into account whether the reasons for our risk assessment relate to estimation uncertainty, or the effects of complexity, subjectivity or other inherent risk factors.	reporting in relation to accounting estimates which may be mirrored in our Annual	

ISA (UK) 540 – Auditing Accounting Estimates and Related Disclosures (continued)

Areas where we consider the impact to be greatest:

Key areas impacted will include property valuations and pension liability valuations:

- Property valuations are based on valuation reports provided by qualified valuers. Similar to last year, we expect to receive reports setting out the basis for the valuations, including the assumptions and valuation methodologies.
- Provisions are a key accounting estimate for the Council. We expect to receive a management paper setting out how management have arrived at the calculated provisions, including their assumptions, both confirmatory and contradictory evidence and how these have been considered in determining the calculation, and other information they felt to be relevant.
- As detailed on page 15, the pension liability valuations are provided by the Council's appointed actuary, who produce a detailed report outlining the estimated liability at the year-end and key assumptions applied. Management should ensure that the information provided by the actuary is available in advance of the 2020/21 audit fieldwork.
- The value of heritage assets is based on valuations given by experienced valuers. We expect to receive a report setting out the basis for the valuations, including the assumptions and valuation methodologies.

Audit Quality

Our commitment to audit quality

highest standard of professional excellence.

In particular, for your audit, we consider that the following steps will contribute to the overall quality:

We will apply professional scepticism on material issues and significant judgements by using our expertise in the local government sector and elsewhere to provide robust challenge to management.

We have obtained a deep understanding of your business, its environment and of your processes in income and expenditure recognition, payroll expenditure and capital expenditure enabling us to develop a risk-focused approach tailored to the Council.

Our engagement team is selected to ensure that we have the right subject matter expertise and industry knowledge.

Our objective is to deliver a distinctive, quality audit to you. Every In order to deliver a quality audit to you, each member of the member of the engagement team will contribute, to achieve the core audit team has received tailored learning to develop their expertise in audit skills, delivered by Pat Kenny (Audit Director) and other sector experts. This includes sector specific matters and audit methodology updates.



Engagement Quality Control Review

We have developed a tailored Engagement Quality Control approach. Our dedicated Professional Standards Review ('PSR') function will provide a 'hot' review before any audit or other opinion is signed. PSR is operationally independent of the audit team, and supports our high standards of professional scepticism and audit quality by providing a rigorous independent challenge.

Wider scope requirements

Overview

The Code of Audit Practice sets out **four audit dimensions** that frame the wider scope of the audit of the accounts. The audit dimensions provide a common framework for all the audit work conducted for the Auditor General and for the Accounts Commission.

In addition, the wider scope of audit in local government comprises the statutory duty of auditors to be satisfied that bodies have made proper arrangements to secure **Best Value ('BV')** and to publish **statutory performance information**. The Commission also sets out five **Strategic Audit Priorities** that it expects auditors to consider in local government audits.

In carrying out our annual risk assessment, we have considered the arrangements in place, building on our findings and conclusions from previous years' audits as well as planning guidance published by Audit Scotland. The following pages summarise the significant risks identified and our planned audit response.

The risk profile of public bodies for the 2020/21 audits is significantly affected by the COVID-19 pandemic. The pandemic has highlighted the importance of many long-standing issues that auditors across the public sector have previously reported on, such as the need for good governance, openness and transparency and effective longer-term planning to deliver better outcomes. The risks and challenges associated with these issues have become greater due to the pandemic. Audit Scotland's COVID-19 Guide for Audit and Risk Committees https://www.audit-scotland.gov.uk/uploads/docs/report/2020/as_200825_covid19_guide_audit_risk_comm.pdf sets out the key short term risks and challenges facing public bodies. They are heightened further because of the uncertainty around the UK's exit from the European Union and increasing budget pressures.

In accordance with Audit Scotland planning guidance, in assessing risks in 2020/21, and in order to deliver a high quality audit, we have focussed on risks related to governance and transparency, financial sustainability, and counter-fraud arrangements.

Wider scope requirements (continued) Audit dimensions

Audit dimension Significant risks identified

Financial sustainability

The projected full year impact of the pandemic on services is £12.3m. The Scottish Government has provided grants of £10.1m to offset these pressures, with further funding expected to offset the net overspend. In addition to this, £1.183m of efficiency savings are unlikely to be achieved as a result of the pandemic. The financial pressure and associated funding present a risk to the Council. In response to the pandemic, the Council set out its programme for recovery and renewal in June 2020 which aligned with the Community Plan and Transformation Strategy.

The Council has historically achieved financial balance and has demonstrated a consistent ability to close the budget gap each year through the achievement of in year savings and progression of transformational work streams. However, there is an estimated long-term funding gap of £90m by 2030/31 and a recognition by the Council that transformation and redesign will need to be a constant throughout the years. There is therefore a potential risk, similar to other public sector bodies, that long-term planning arrangements are not in place to ensure that the Council can manage its finances sustainably and deliver services effectively, identifying issues and challenges early and act on them promptly.

Planned audit response

We will review the Transformation Strategy update and associated Recovery and Renewal plans to assess whether the impact of COVID-19 and other demand pressures have been appropriately considered.

We will also consider the work that the Council has done to review the lessons learned from its response to the pandemic and how this experience will inform the transformation agenda. This will consider the work being done as part of the Recovery and Renewal plans.

Audit dimensions

Audit dimension	Significant risks identified	Planned audit response
Financial management	We have not identified any significant risks in relation to financial management during our planning. A service review is currently underway to look at the service structure of the finance team.	We will continue to review the financial management arrangements. This will include monitoring the outcome of the ongoing service review.
	Since the start of the pandemic, the risk of fraud and error has increased as the control environment and internal control change. In accordance with Audit Scotland planning guidance, we will consider fraud as a particular focus area in 2020/21.	Liaising with internal audit and using Audit Scotland's publication "COVID-19 Emerging Fraud Risks", we will assess what action the Council has taken to minimise risk to its control environment and internal controls.

Audit dimensions (continued)

Audit dimension	Significant risks identified	Planned audit response

Governance and From March 2020 to September 2020, the Executive Committee and We will review the work of the Council and Council regularly met. From September, Cabinet and Governance Committees transparency whether to assess and Scrutiny Committees were reintroduced, with meetings held the arrangements operating are taking place through a combination of teleconferencing and in effectively, including assessing whether person. As a result of these changes in response to the pandemic there is effective scrutiny, challenge and there is a potential risk that revised arrangements are not informed decision making. appropriate or operating effectively.

> The governance arrangements for health and social care integration. We will also continue to review the is an area of particular interest to the Auditor General and Accounts governance arrangements for the IJB, Commission. There has been a change in the year to both the particularly Council's and the HSCP's Executive Management Teams which we do partnership not consider to be a significant risk. However there still remains a pandemic. potential risk that the arrangements are not operating effectively (including services delivered by, or in partnership with, others).

focussing on how the have responded to the

While risk management processes continue to be in place, the We will review the work undertaken likelihood and impact of existing risks and the emergence of new in relation risk to management risks will need to be monitored carefully. There is a potential risk including updates to the policies in place that officers and committee members have not considered how as a result of COVID-19 and whether these sustainable any changes to the risk appetite will be in the longer are appropriate for the long-term. term.

Audit dimensions (continued)

needs.

Audit dimension	Significant risks identified	Planned audit response
Value for money	The pandemic is expected to have had a substantial impact on performance measures, particularly for services which have been temporarily suspended, are or a reduced level or have had to adapt to new ways of working. The pandemic has had a significant impact on the Council's operations in terms of having to reduce or cease certain services, for example the closure of schools and sports and leisure centres.	presented to the Council to assess the extent of openness and transparency during the year and how the Council is achieving continuous improvement.
	Performance reporting has continued as normal during 2020/21, with specific focus on what impact COVID-19 has had on services. There is a potential risk that performance reporting has not been	

timely, reliable, balanced, transparent and appropriate to users'

Best value and Strategic Audit Priorities

Considering Best Value arrangements	Strategic Audit Priorities
We have a duty to be satisfied that local government bodies have made proper arrangements for securing BV.	In its 2019-24 strategy, the Accounts Commission sets out five Strategic Audit Priorities ('SAPs'):
2020/21 is year five of the extended six-year approach to auditing	$e_{11}e_{11}e_{12}e_{12}e_{13}e_{1$
BV in councils. BV audit work is integrated with the annual audit and we will work closely with Audit Scotland's Performance Audit and Best Value ('PABV') team to plan, perform and report on the BV audit work.	• The strategic appraisal of options to re-shape services in line
A key feature of the approach to auditing BV is the Controller of Audit providing a Best Value Assurance Report ('BVAR') to the	services in the future;
Accounts Commission for each Council once over the audit appointment. The BVAR for East Ayrshire Council was published in May 2018. We will follow up on the progress with the recommendations as part of the annual audit work, considering the pace and depth of continuous improvement. Our BV audit work will be integrated into our audit approach, including our work on the audit dimensions discussed on pages 26 to 30.	design and delivery of local services and planning for their local area: and
	• Reporting councils' performance in a way that enhances
	In recognition of the demands on auditors' time and the challenges of remote auditing, the Commission has agreed that auditors are not required to specifically consider and report on the SAPs as part of the 2020/21 audit. The SAPs continue to be

inform progress.

important but the work on the audit dimensions will be used to

Statutory Performance Information

Statutory Performance Information

The Accounts Commission has a statutory responsibility to define the performance information that councils must publish. This responsibility links with the Commission's BV audit responsibilities. In turn, councils have their own responsibilities, under their BV duty, to report performance to the public.

The Accounts Commission issued a revised **2018 Statutory Performance Information Direction** in December 2018 which requires a council to report on:

- Performance in improving local public services provided by the Council (on its own and with its partners and communities), and progress against agreed desired outcomes;
- Its own assessment and independent audit assessments of how it is performing against its duty of BV, and how it plans to improve these assessments; and
- How it (with its partners where appropriate) has engaged with and responded to its diverse communities.

As 2019/20 was the first year of the direction, we evaluated the effectiveness and appropriateness of the arrangements at the Council to fulfil the above requirements and concluded that *"The Council has appropriate arrangements in place to comply with the SPI Direction including its public performance reporting requirements"*. As noted on page 29, the COVID-19 pandemic is expected to have had a substantial impact on performance reporting. We will therefore consider the effectiveness and appropriateness of the current arrangements as part of our audit dimensions work.

Wider scope requirements (continued) Other requirements

Contributing to performance audits	Shared Risk Assessment and Joint Scrutiny Planning
As in previous years, the Accounts Commission will publish two overview reports (financial and performance) covering the local government sector. The reports use information from the audited accounts and Annual Audit Reports. However, we will also be requested to provide important supplementary information collected as a dataset. The local government dataset is expected to be available in March 2021, with a submission deadline of 8 May 2021.	We continue to play a key role in the Shared Risk Assessment (SRA) process which is the vehicle for scrutiny bodies to share intelligence and agree scrutiny risks at each council. As the local auditor, we lead the Local Area Network (LAN), which comprises representatives from the main local government scrutiny bodies. The COVID-19 pandemic has impacted on the work of all local government scrutiny during 2020 and will continue to affect plans going forward. As a result, a National Scrutiny Plan for 2020/21 has not been published. The Strategic Scrutiny Group is considering how scrutiny partners can best respond in a co- ordinated way to the challenges and changes brought about by COVID-19. We will provide management with any updates as this develops.
Current issues returns	Other areas

across the public sector and to keep the Auditor General, the Controller of Audit and Accounts Commission informed.

Current Issue Returns for local government represent an important source of intelligence for reporting to the Commission's Financial Audit and Assurance Committee.

- Assurance on approved grant claims and other financial returns;
- Assurance on WGA returns;
- Preliminary enquiries on all correspondence received;
- Consider and report on any statutory objections received; and
- Submission of fraud returns.

Purpose of our report and responsibility statement

Our report is designed to help you meet your governance duties

What we report

Our report is designed to establish our respective responsibilities in relation to the annual accounts audit, to agree our audit plan and to take the opportunity to ask you questions at the planning stage of our audit. Our report includes:

- Our audit plan, including key audit judgements and the planned scope; and
- Key regulatory and corporate governance updates, relevant to you.

Use of this report

This report has been prepared for the Governance and Scrutiny Committee, as a body, and we therefore accept responsibility to you alone for its contents. We accept no duty, responsibility or liability to any other parties, since this report has not been prepared, and is not intended, for any other purpose. Except where required by law or regulation, it should not be made available to any other parties without our prior written consent.

We welcome the opportunity to discuss our report with you and receive your feedback.

What we don't report

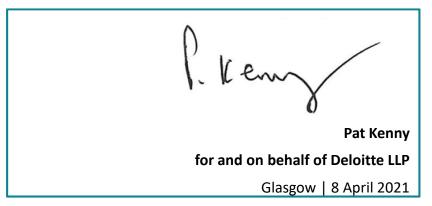
As you will be aware, our audit is not designed to identify all matters that may be relevant to the Council.

Also, there will be further information you need to discharge your governance responsibilities, such as matters reported on by management or by other specialist advisers.

Finally, the views on internal controls and business risk assessment in our final report should not be taken as comprehensive or as an opinion on effectiveness since they will be based solely on the audit procedures performed in the audit of the annual accounts and the other procedures performed in fulfilling our audit plan.

Other relevant communications

We will update you if there are any significant changes to the audit plan.





What does climate change mean for business?

New website – learning, interviews and resources

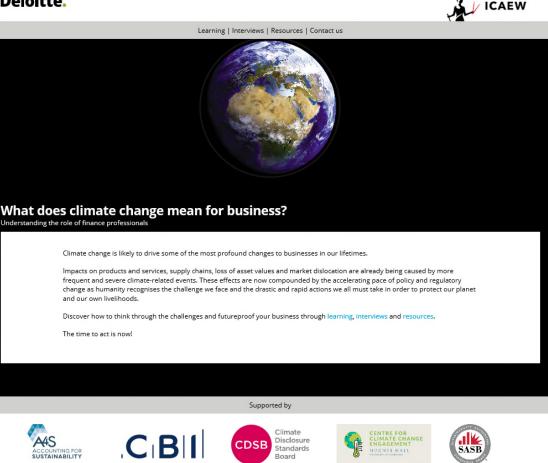
Climate change is likely to drive some of the most profound changes to businesses in our lifetimes.

Impacts on products and services, supply chains, loss of asset values and market dislocation are already being caused by more frequent and severe climate-related events.

Discover how to think through the challenges and futureproof your business.

The time to act is now!

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Visit: www.deloitte.co.uk/climatechange

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Changes to accounting standards

IFRS 16 - Leases

Background

The implementation of the new standard has been deferred again for another year, with a revised implementation date of 2022/23 and will require adjustments to recognise on balance sheet arrangements currently treated as operating leases.

For 2021/22, the Council will need to include disclosures on the expected impact of the standard, but not make any adjustments in the annual accounts in respect of IFRS 16. However, many organisations have identified previously unidentified leases (or arrangements that contain a lease, such as service contracts) as part of their transition project, and so there may be some 2021/22 impact.

CIPFA/ LASAAC will shortly be issuing for consultation proposals on how housing secure tenancy agreements should be treated under IFRS 16. The proposals in this consultation are expected on the 2022/23 accounting code.

Separate to the financial reporting impact, but potentially more critical, budgets for 2022/23, particularly capital budgets, will need to reflect the impact of the new standard (and require submissions well ahead of year-end).

In the local government context relatively small effects from standards can have a significant impact against performance metrics and targets, and so it is important to clearly understand the impact of the standards.

While the deferral of implementation means there is no direct impact on the 2020/21 annual accounts, finance teams should use this additional time to continue their preparation for implementation.

Next steps

The Governance and Scrutiny Committee reviewed the impact of IFRS 16 in early 2020. Given the change in implementation dates of the new standard, we would recommend that the Committee receive updated reporting from management on this in 2021/22, including calculating any adjustments that will be required as at 31 March 2022 for transition. We will report specifically on the findings from our audit work in this area.

Changes to the Code of Practice on Local Authority Accounting 2020/21

Background

The accounting code has been issued by the CIPFA/ LASAAC Local Authority Code Board and its financial reporting framework is based on International Financial Reporting Standards (IFRS) as adopted by the European Union, adapted for the local government context where necessary.

The 2020/21 accounting code has been prepared on the basis of accounting standards and other pronouncements in effect for accounting periods commencing on or before 1 January 2020 (except for IFRS 16 Leases discussed on page 37).

The changes in the 2020/21 accounting code are summarised in the Foreword. The most significant changes impacting the Council are:

- The total line in the Comprehensive Income and Expenditure Statement the line description used now needs to provide clarity regarding the use of positive and negative signage. For example, where brackets are used to represent an overall surplus the description "Total comprehensive (income) and expenditure" may be used.
- Amendments to reflect changes to the definition of material in IAS 8 it now states that information is material if omitting, misstating or obscuring it could reasonably be expected to influence decisions that users make on the basis of those annual accounts.
- The implementation of amendments to IAS 19 Employee Benefits it creates an exception to the rule that financial
 assumptions are based on market expectations at 31 March. Where a pension scheme amendment, curtailment or settlement
 occurs during the year the amended assumptions, as used for the re-measurement of the net defined benefit liability, are to be
 applied in relation to the benefits for the remainder of the year.

Changes to the Code of Practice on Local Authority Accounting 2020/21 (continued)

Background (continued)

- Amendments relating to financial instruments as summarised below:
 - Gains and losses on financial instruments classified as fair value through the profit or loss have been added to the items included in the financing and investment income and expenditure line of the Comprehensive Income and Expenditure Statement.
 - Clarification has been added regarding the extent of the exemption from recognising a loss allowance for expected credit losses on a financial asset where the counterparty is central government. It has been clarified that the exemption does not apply to credit impaired assets or NDPBs unless explicitly covered by a guarantee given by their sponsor division.
 - Clarification has been added in respect of the application of the interpretation of IFRS 9 that the options that characterise clauses within a LOBO contract should not be separately accounted for. It has been clarified that this interpretation only applies where the specific derivative elements are separable. It does not apply to a compound embedded derivative if separation of the exempted derivative is not permitted by IFRS 9.
 - Clarification has been added that the modification of financial liabilities follows the principles specified for the modification of financial assets, i.e. when the change in terms is not substantial, it is not accounted for as an extinguishment.
 - The wording of the definition for a soft loan has been amended to include loans where the interest rate specified at below zero (i.e. negative interest).

Next steps

We recommend that management review the changes to the accounting code at the earliest opportunity. We are happy to have early discussion on this to agree and apply the required changes.

The State of the State 2020-21

Government in the pandemic and beyond

Background and overview

Now in its ninth year, this report brings together Deloitte and Reform to reflect on new research into the issues facing government and public sector across the UK. This year, that research focuses on the impact of the coronavirus pandemic both on the public sector and the public it services. It comes as all nations of the UK faces new lockdown measures designed to reduce transmission, manage demand on health services and ultimately saving lives.

At the heart of the report is our exclusive citizen survey, which offers insight into perceptions of public services and public spending beyond COVID-19, as well as a public perspective on the government's 'levelling up' agenda.

That survey is complemented by our interviews with public sector leaders. This year, we spoke to 40 senior figures in government and public services, producing the most extensive qualitative research of its kind.



Next steps

A summary of the key conclusions are provided on the next page. The full report is available at https://www2.deloitte.com/content/dam/Deloitte/uk/Documents/public-sector/deloitte-uk-state-of-the-state-2020.pdf

The State of the State 2020-21 (continued)

Government in the pandemic and beyond (continued)

The state according to the public

A survey of more than 5,000 members of the public shows how people feel about tax, spending and public service priorities amid the COVID-19 pandemic. We also explore attitudes towards data sharing with and across government, and unpick what the public across each nation and region wants to see levelled up.

58% of public believe the opportunities for young people will be worse as a result of coronavirus.

42% of the public believe that community spirit will have improved after the pandemic.





The state according to the people who run it

Over 40 senior public sector figures in England, Scotland, Wales and Northern matter to them. We explore their views on the legacy of COVID-19, levelling up, EU Exit and creating a data-driven government.

Our interviews of **40** senior public Ireland talked with us about the issues that sector figures found that many want to retain the agility of new ways of working however, many sense a gravitational pull back to normality.

Fast forward to the past

Is automation making organisations less diverse?

Background and overview

Robotics and intelligent automation are in the process of transforming the nature of work and the skills required to do it. Whilst there is a clear risk of reinforcing structural inequalities there is also an opportunity to address diversity issues within automation programmes to ensure public sector organisations can capitalise on the benefits that both automation and diversity bring to business outcomes.

For many public sector organisations implementing automation whilst considering diversity is new and unchartered territory. We would like to encourage our public sector clients to consider and discuss this crucial issue.

Based on exclusive client interviews, insight from public sector projects and extensive desk research, our report explores the potential risks of not considering the implications of automation on workforce diversity and inequality. It also identifies the barriers to embedding diversity in automation programmes.

The report provides a practical four stage framework to integrate diverse groups to not only survive but thrive in a new automated and digital world.



Next steps

The full report is available at https://www2.deloitte.com/content/dam/Deloitte/uk/Documents/public-sector/deloitte-uk-diversity-and-automation-brochure-landscape.pdf

Appendices



Our other responsibilities explained

Fraud responsibilities



Your Responsibilities:

The primary responsibility for the prevention and detection of fraud rests with management and those charged with governance, including establishing and maintaining internal controls over the reliability of financial reporting, effectiveness and efficiency of operations and compliance with applicable laws and regulations.



Our Responsibilities:

- We are required to obtain representations from your management regarding internal controls, assessment of risk and any known or suspected fraud or misstatement.
- As auditors, we obtain reasonable, but not absolute, assurance that the annual accounts as a whole are free from material misstatement, whether caused by fraud or error.
- As set out in the significant risks section of this document, we have identified risks of material misstatement due to fraud in relation to recognition of COVID-19 related income, and management override of controls.
- We will explain in our audit report how we considered the audit capable of detecting irregularities, including fraud. In doing so, we will describe the procedures we performed in understanding the legal and regulatory framework and assessing compliance with relevant laws and regulations.

Ø

Fraud Characteristics:

- Misstatements in the annual accounts can arise from either fraud or error. The distinguishing factor between fraud and error is whether the underlying action that results in the misstatement of the annual accounts is intentional or unintentional.
- Two types of intentional misstatements are relevant to us as auditors misstatements resulting from fraudulent financial reporting and misstatements resulting from misappropriation of assets.

Whilst this requirement has been in place for a few years for public interest entities (as defined by the EU Audit Regulation), recent changes to ISAs (UK) mean it will apply to **all** entities for periods **commencing on or after 15 December 2019.**

Our other responsibilities explained (continued)

Fraud responsibilities (continued)

We will make the following inquiries regarding fraud and non-compliance with laws and regulations:



Management:

- Management's assessment of the risk that the annual accounts may be materially misstated due to fraud, including the nature, extent and frequency of such assessments.
- Management's process for identifying and responding to risks of fraud.
- Management's communication, if any, to those charged with governance regarding its processes for identifying and responding to the risks of fraud.
- Management's communication, if any, to employees regarding its views on business practices and ethical behaviour.
- Whether management has knowledge of any actual, suspected or alleged fraud affecting the entity.
- We plan to involve management from outside the finance function in our inquiries, in particular personnel from Head of Internal Audit and the Chief Executive Officer.



Internal audit:

• Whether internal audit has knowledge of any actual, suspected or alleged fraud affecting the entity, and to obtain its views about the risks of fraud.



Those charged with governance:

- How those charged with governance exercise oversight of management's processes for identifying and responding to the risks of fraud in the entity and the internal control that management has established to mitigate these risks.
- Whether those charged with governance have knowledge of any actual, suspected or alleged fraud affecting the entity.
- The views of those charged with governance on the most significant fraud risk factors affecting the entity.



Independence and fees

As part of our obligations under International Standards on Auditing (UK), we are required to report to you on the matters listed below:

Independence confirmation	We confirm the audit engagement team, and others in the firm as appropriate, Deloitte LLP and, where applicable, all Deloitte network firms are independent of the Council and will reconfirm our independence and objectivity to the Governance and Scrutiny Committee for the year ending 31 March 2021 in our final report to the Governance and Scrutiny Committee.		
Fees	The audit fee for 2020/21, in line with the fee range provided by Audit Scotland is £292,090 , as analysed below:		
		£	
	Auditor remuneration	180,050	
	Audit Scotland fixed charges:		
	Pooled costs	17,120	
	Audit support costs	85,020	
	Contribution to PABV	9,900	
	Total proposed fee	292,090	
	There are no non-audit services fees proposed for the period.		
Non-audit services	In our opinion there are no inconsistencies between the FRC's Ethical Standard and the company's policy for the supply of non-audit services or any apparent breach of that policy. We continue to review our independence and ensure that appropriate safeguards are in place including, but not limited to, the rotation of senior partners and professional staff and the involvement of additional partners and professional staff to carry out reviews of the work performed and to otherwise advise as necessary.		
Relationships	We have no other relationships with the Council, its directors, senior managers and affiliates, and have not supplied any services to other known connected parties.		

Our approach to quality

AQR team report and findings

Audit quality remains our number one priority and we have a relentless commitment to it. We continue to invest in and enhance our Audit Quality Monitoring and Measuring programme.

In July 2020 the Financial Reporting Council ("FRC") issued individual reports on each of the seven largest firms, including Deloitte, on Audit Quality Inspections providing a summary of the findings of its Audit Quality Review ("AQR") team for the 2019/20 cycle of reviews.

We greatly value the FRC reviews of our audit engagements and firm wide quality control systems, a key aspect of evaluating our audit quality.

We are pleased with our results for the inspections of FTSE 350 entities achieving 90% assessed as good or needing limited improvement, which included some of our highest risk audits. Our objective is for 100% of our audits to be assessed as good or needing limited improvement and we know we still have work to do in order to meet this standard. We are however, extremely disappointed one engagement received a rating of significant improvements required during the period.

This is viewed very seriously within Deloitte and we have worked with the AQR to agree a comprehensive set of swift and significant firm wide actions.

We are also pleased to see the impact of our previous actions on prior year adjustments is reflected in the results of current year inspections with no findings in this areas. In addition the FRC identified good practice examples including in: risk assessment, group oversight, our comprehensive IFRS9 expected credit loss audit programme and our Governance and Scrutiny Committee reporting.

Embedding a culture of challenge in our audit practice underpins the key pillars of our audit strategy. We invest continually in our firm wide processes and controls, which we seek to develop globally, to underpin consistency in delivering high quality audits whilst ensuring engagement teams exercise professional scepticism through robust challenge.

All the AQR public reports are available on its website. <u>https://www.frc.org.uk/auditors/audit-quality-review/audit-firm-specific-reports</u>



Our approach to quality (continued)

AQR team report and findings (continued)

The AQR's 2019/20 Audit Quality Inspection Report on Deloitte LLP

"We reviewed 17 individual audits this year and assessed 13 (76%) as requiring no more than limited improvements. Of the ten FTSE 350 audits we reviewed this year, we assessed nine (90%) as achieving this standard."

"We have highlighted in this report aspects of firm-wide procedures which should be improved, including strengthening the monitoring of the firm's audit quality initiatives."

"Our key findings related principally to the need to:

- Improve the extent of challenge over cash flow forecasts in relation to the impairment of goodwill and other assets.
- Enhance the effectiveness of substantive analytical review and other testing for revenue.
- Improve the assessment and extent of challenge regarding management's estimates, particularly for model testing."

"The firm has taken steps to address the key findings in our 2019 public reports, with actions that included focused training and standardising the firm's audit work programs. We have identified improvements, for example in the audit of potential prior year adjustments and related disclosures, a key finding last year. We also identified good practice in a number of areas of the audits we reviewed (including effective group oversight and robust risk assessment) and in the firm-wide procedures (including the firm's milestone program, with expected dates for the phasing of the audit monitored by the firm)."



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